

EGOV-CeDEM-ePart

EGOV 2026

August 30 – September 3, 2026

Athens, Greece

Harokopio University and University of the Aegean



The conference is organized by the IFIP WG 8.5 Information Systems in Public Administration

EGOV-CeDEM-ePart 2026 PROGRAMME OVERVIEW

Pre-conference activities – for invited participants only – separate programs will be sent out to participants of these activities:

- Sunday, 30 August 2026: **PhD Colloquium** at Harokopio University.
- Monday, 31 August 2026: **Junior Faculty School** at Harokopio University.

Tuesday, 1 September

08:00	REGISTRATION at Harokopio University				
9:00-10:30	Welcome and Opening Keynote Speech: ‘Digital Government Developments in Greece – Challenges and Critical Success Factors’, Prof. Dimosthenis Anagnostopoulos, Harokopio University, Secretary General for Information Systems and Digital Governance, Ministry of Digital Governance, Greece Chair: Teta Stamati, Euripidis Loukis Location: Main Hall				
10:30-11:00	Coffee break				
11:00-12:30	Session 1 (AI) <i>Main Hall</i> Chairs: Evangelos Kalampokis & Euripidis Loukis Ethical data governance for sensitive document classification under the LGPD - Ingrid dos Anjos Gomes Braz, Luiz Augusto de Oliveira Almeida, Ueuder Castro do Nascimento, Vitor Felipe Bastos de Arruda Carneiro, Allan Gonçalves de Oliveira, Eunice Pereira Dos Santos Nunes, Thiago Meirelles Ventura and Raphael De Souza Rosa Gomes Administrative Digital Twins for AI-Supported Performance Management in Regional Government - Athanasia Lakkita and Loukas Tsironis Using AI in eRulemaking: Early results from opengov.gr - Efthimios Tambouris, Dimitris Zeginis, Alexandros Melidis, Rafail	Session 2 (Emerging) <i>Room A1</i> Chairs: A. Paula Rodriguez Müller, Anastasija Nikiforova & Francesco Mureddu Omni-Channel made Concrete. A qualitative study to develop building blocks for omni-channel service delivery - Willem Pieterse, A. Paula Rodriguez Müller and Luca Tangi Architecting Agile Governance: A Value-Alignment Model for IT-Enabled Public Innovation - Illugi Hjaltalin Technical Debt and its Implications for Public Administration - Ulrik Bisgaard Ulsrod Røhl and Matthias Döring	Session 3 (Legis) <i>Room A2</i> Chairs: Edimara Mezzomo Luciano, Peter Parycek & Anna-Sophie Novak Conceptualising the European Digital Identity Wallet as a Complex Adaptive System: Towards an Analytical Framework - Bert Lukkien, Mark de Reuver and Nitesh Bharosa Regulation and Information System Integration: A case study of the e-Evidence act - Samuli Pekkola and Aino Jyrkkiö A Systematic Literature Review on Current Research Trends in Legal Information Retrieval and Legal Databases - Diogo Sasdelli and Gregor Eibl	Session 4 (EGOV) <i>Room A4</i> Chairs: Gabriela Viale Pereira, Marijn Janssen & Ida Lindgren Rich Media, Better Decisions? Reviewing Media Richness in Decision Support Systems for Public Procurement - Steffen Fock, Paul Wessel, Marcel Hofgesang, Marc Wyszynski and Björn Niehaves Public Procurement as a Governance Interface in GovTech: A Structured Literature Review of Public-Private Relations in Digital Government - Mats Falkeman Dynamic Purchasing Systems: Reference Architecture and Adoption Challenges in Germany - Ali Almasri, Andreas Schmitz and Maria A. Wimmer	Practitioner session 1: <i>Room B3</i> Chairs: Lucy Temple & Anthony Simonofski Cyber Defenders: Digital safety education for children on gaming platforms - Stijn Van De Vyver Open Source in Local Governments: Lessons from across the EU - Nicholas Gates, Johan Linåker and Jaakko Karhu From Knowledge Exchange to Action Plan: The Kronoby-Helsingborg NZC Twinning Experience - Luiza Schuch de Azambuja, Matilda Björklund and Patricia Svarvar

	Promikyridis and Konstantinos Tarabanis				
12:30-13:30	Lunch				
13:30-15:00	Session 5 (AI) <i>Main Hall</i> Chairs: Evangelos Kalampokis & Euripidis Loukis Evaluating LLMs for Automated Extraction and Classification of STI Indicators - Camila Nunes, Pablo Sampaio and Kellyton Brito Prompt Engineering for Generative AI in Digital Government: Improving Citizen Complaints - Hugo Silva, Glória Santos, Kellyton Brito and Ermeson Andrade	Session 6 (Emerging) <i>Room A1</i> Chairs: A. Paula Rodriguez Müller, Anastasija Nikiforova & Francesco Mureddu Mission or Market: Prosocial and Entrepreneurial Drivers of GovTech Entrepreneurship - Luca T. Bauer, Konrad Degen, Lukas Daßler and Marc Wyszynski Requirement elicitation for public-private trust framework development - Louise van der Peet, Nitesh Bharosa and Marijn Janssen Diversity, equity, and inclusion in e-government dialogue systems: Examining the research gap - Adrián Rubio-Pintado, María E. Cortés Cediel and Iván Cantador	Session 7 (Legis) <i>Room A2</i> Chairs: Edimara Mezzomo Luciano, Peter Parycek & Anna-Sophie Novak The Success Equation of Data Portability: Centering on Technical Standardization and Trust-Based Infrastructure - Yunam Choi, Hun-Yeong Kwon and Sang-Pil Yoon Digital Sovereignty in AI-Enabled Public Sector Transformation - Gideon Mekonnen Jonathan, Shengnan Han and Erik Perjons Legal Challenges and Technical Solutions for Data Spaces in Complex Value Chains - Diogo Sasdelli, Viola Gallina, Arko Steinwender and Thomas Lampoltshammer	Session 8 (EGOV) <i>Room A4</i> Chairs: Gabriela Viale Pereira, Marijn Janssen & Ida Lindgren Who Are ‘Citizens’ in E-Government Research? And what about Non-Citizens? - David Nowak, Mathias Rusche, Binh An Patrick Nguyen and Tobias Brandt The Services Interaction Framework. A framework to classify and manage public encounters - Willem Pieterse, Christian Madsen and Ida Lindgren Gendered Digital Inequality in Online Public Service Use: Evidence from Brazil - Julia Veneziani, Raquel Guimarães and Maria Cunha	Workshop 1: <i>Room B3</i> Towards Inclusive Municipal Digital Twins: Identifying Technical, Organizational and Societal Requirements for Small Municipalities - Vera Spitzer, Anchal Dua and Maria A. Wimmer
15:00-15:30	Coffee break				
15:30-17:00	Session 9 (AI) <i>Main Hall</i> Chairs: Evangelos Kalampokis & Euripidis Loukis Towards a Multi-dimensional Analysis of AI Applications in Government - the Case of the Contracts Legal Processing Application of the Hellenic Cadastre - Euripidis Loukis and Evangelos Georgatselos Human Judgment Risk in AI-Mediated Digital Government: A Configurational Perspective on Overconfidence and Institutional	Session 10 (Emerging) <i>Room A1</i> Chairs: A. Paula Rodriguez Müller, Anastasija Nikiforova & Francesco Mureddu When proactivity means everything and nothing: Interpretive drift and governance of EU proactive public services - Anastasija Nikiforova, A. Paula Rodriguez Müller and Luca Tangi Enabling innovation capability through collaborative digital innovation in the public sector -	Session 11 (OPEN) <i>Room A2</i> Chairs: Anneke Zuiderwijk, J. Ramon Gil-Garcia & Efthimios Tambouris MQM-BR: A Framework for Assessing the Quality of Brazilian Open Data Metadata - Juliano Soares, Anderson Parreira, Rogério Sampaio and Leandro Gregory Constructing Open Risk Indicators of Public Procurement: A Method Based on Government Data and Provenance Model - Igor Sampaio,	Session 12 (EGOV) <i>Room A4</i> Chairs: Gabriela Viale Pereira, Marijn Janssen & Ida Lindgren Digital Government and Discretion in Street-Level Bureaucracy: A Policy Analysis from the Netherlands - Guido Ongena, Carolijn Schrijver, Erik Slingerland, Jeroen van Grondelle and Wouter Bronsgeest From buzzword to applicable concept: A taxonomy for the personalisation of public services - Darius Farman	Workshop 2: <i>Room B3</i> Upscaling digital technology pilots and policy - from sandboxes to real implementation - Kaija Vesikioja, Anniki Puura, Ringa Raudla, Külle Tärnov

	Controls - Youngmin Cho and Hunyeong Kwon AI Adoption Despite Limited Readiness? Examining Early-Stage AI Adoption in Public Administration - Ina Jäger and Stephan Le	Katrin Jonsson, Ulrika H Westergren and Alexandra Brauns Mitigating Cost Overruns in Public Works Procurement: Design Objectives for GenAI-based Assistant Systems - Cedric Pauken, Matthias Hartmann and Maria A. Wimmer	Flávia Bernardini, José Viterbo, Daniel Oliveira and Sérgio Fontes When Blockchain Meets Public Data Ecosystems: A Taxonomy for Digital Government Design - Dimitrios Symeonidis and Johannes Schneider	A Framework to Evaluate Government Readiness in Predictive AI Implementation - Emyana Sirait, Anneke Zuiderwijk and Marijn Janssen	
17:15-18:15	IFIP 8.5 Business meeting <i>Main Hall</i>				
19:30	Welcome reception Athens City Hall – At the center of Athens, near Omonia Square (located near the Omonia metro station) Address: 63 Athinas Street, Kotzia Square, 105 52 Athens				

Wednesday, 2 September

08:30-	REGISTRATION, Harokopio University				
9:00-10:30	Keynote Speech: ‘Smart City Developments in the City of Athens – Challenges and Future Plans’ Prof. Haris Doukas, National Technical University of Athens, Mayor of City of Athens Chair: Euripidis Loukis, Teta Stamati Best Paper Award Location: Main Hall				
10:30-11:00	Coffee break				
11:00-12:30	Session 13 (AI) <i>Main Hall</i> Chairs: Evangelos Kalampokis & Euripidis Loukis The Emperor’s New Digital Transformation? What Governments Actually Procure - Marcel Hofgesang, Luca Tom Bauer, Steffen Fock and Björn Niehaves Policy2Code: Comparing Approaches for Generating Web Application Code from SNAP Policy - Lisa Singh, Ariel Kennan, Mohamed Ahmed, Alessandra Garcia Guevara, Avand Lakmazaheri, Sophia Dorr and Ann Lian Neurosymbolic AI for Public Deliberation: Sentiment-Aware Knowledge Graphs and Multi-Agent RAG for Natural Language Interaction - Gerasimos Papanikolaou-Ntais, Dimitris Zeginis, Efthimios Tambouris and Konstantinos Tarabanis	Session 14 (Sustain/Smart) <i>Room A1</i> Towards a design architecture for policy-oriented circular economy monitoring systems - Michiel Pauwels, Karel Van Acker, Wim Van Opstal, An Vercalsteren and Luc Alaerts Evaluating Edge-Enabled Smart Waste Management in Sustainable Smart Cities: A Multi-Dimensional KPI/KVI Framework - Amizan Omar, Vishanth Weerakkody, Youngseok Thomas Choi, Hazana Halima, Nuria Molner, Lucia Martínez Palomo and Maria Crespo Aguado Who Governs Climate Tech? Stakeholder Ecosystems, Advanced Emerging Technologies and Climate-Innovation Engagement in European Smart Cities - Cristina Alcaide Muñoz, Manuel Pedro Rodríguez Bolívar and Laura Alcaide Muñoz	Session 15 (OPEN) <i>Room A2</i> Chairs: Anneke Zuiderwijk, J. Ramon Gil-Garcia & Efthimios Tambouris Data Want to be Free: An Innovation Resistance Theory Model for Identifying Barriers to Government Data Sharin - Anastasija Nikiforova, Antoine Clarinval, Anneke Zuiderwijk, Daniel Rudmark, Charalampos Alexopoulos, Petar Milić and Katrin Rajamäe-Soosaar How Do Users Forge on OGD Portals? An Information Foraging Perspective through Trace Data Analysis - Eudes Adiba, Antoine Clarinval and Anthony Simonofski Data Cooperatives Starter Kit: A Governance Artifact with Fuzzy-Logic Stewardship Evaluation - Janick Spycher, Apostolis Siatras, Edy Portmann and Anastasija Nikiforova	Session 16 (EGOV) <i>Room A4</i> Chairs: Gabriela Viale Pereira, Marijn Janssen & Ida Lindgren Revisiting Challenges in the Transformation to Cloud Services by Governments: A literature review - Cilia Baanstra, Aaron Yi Ding, Tom van Engers and Marijn Janssen Digital government responsiveness: a scale and pilot evaluation - Yu Wang, Panos Panagiotopoulos and Cui Huang Comparative Analysis of DCAT-AP Landscape for Improving Interoperability and Accessibility of European Open Data - Muhammad Ahtisham Aslam, Carvajal Bermúdez Juan Carlos and Gysel Michael	Practitioner session 2 <i>Room B3</i> Chairs: Lucy Temple & Anthony Simonofski Scaling Sharing-Economy Infrastructure in European Cities: A Simulation-Based Strategic Analysis of Digital Kiosks - Michal Hron, Josephina Wilson, François Dubreuil, Henk de Man, Ben Roelens and Geert Poels AI governance in practice: lessons learned from public administration capacity building in Flanders - Shazade Jameson
12:30-14:00	Lunch Poster session (see details further down in program) Chair: Panos Panagiotopoulos				
14:00-15:00	Keynote Speech: ‘Governing the AI transformation’ Prof. Marijn Janssen, Delft University of Technology (TU Delft) Chair: Themis Tambouris Location: Main Hall				
15:00-15:30	Coffee break				
15:30-17:00	Session 17 (AI) <i>Main Hall</i>	Session 18 (Smart) <i>Room A1</i>	Session 19 (OPEN) <i>Room A2</i>	Session 20 (EGOV) <i>Room A4</i>	Workshop 3: <i>Room B3</i>

	Chairs: Evangelos Kalampokis & Euripidis Loukis Intelligent Ombudsman: An AI-Based Approach to Demand Classification - Ayrton Gomes, Rafael Moura, Kellyton Brito, George Valença and Ermeson Andrade Large Language Models in Regulatory Impact Assessment: Evidence from the Greek Legislative Process - Fotios Fitsilis, Evangelos Kalampokis, Areti Karamanou, Miltiadis Mourtias, Arsenios Chrysikopoulos and Konstantinos Tarabanis Public Servants' Perspectives on AI Adoption and AI Literacy in Austrian Public Administration - Gregor Eibl, Gabriela Viale Pereira and Valerie Albrecht	Chairs: Shefali Virkar & Joep Crompvoets Why Do Some Cities Become Smart Faster? A Panel Data Analysis of Smart City Performance Across 81 Cities - Niyazi Karabulut, Hemalata Vasudavan and Ayşegül Saylam Value Perception Divergence in 6G Smart City Deployments: A Cross-Use-Case Analysis of Key Value Indicators - Imesha Wedikkara Gedara, Vishanth Weerakkody, Jing Li, Sankar Sivarajah, Luis Cordeiro, Filipe Cabral Pinto and Alexandre Moron Smart Urban Mobility: Unveiling Research Trends and Future Pathways - Marcelo Hipolito and Luiz Antonio Joia	Chairs: Anneke Zuiderwijk, J. Ramon Gil-Garcia & Efthimios Tambouris The Social Dynamics of OGD-Based Application Development: A Case Study on Motivation and Networking - Eric Börner Shadows of Transparency: Signaling Transparency-Impeding Behavior Using Public Data - Jos Zijderwijk, Iris Beerepoot, Thomas Martens, Eva Knies, Tanja van der Lippe and Hajo A. Reijers Generating Multi-Level Accessible Dataset Descriptions for German Open Data Portals Using Local Language Models - Tobias Siebenlist	Chairs: Gabriela Viale Pereira, Marijn Janssen & Ida Lindgren Public Procurement of Information Systems in Digital Government: A Scoping Review of Needs, Requirements, and Outcomes in Use - Mats Falkeman Digital Digital Transformation and Corporate Governance in State-Owned Enterprises: An Analysis of the Mechanisms of Institutional Theory - Josiane Lima, Durval Lucas Junior and Marcelo Henrique de Araujo How Open is Open: A Comparative Analysis of Infrastructural Openness in Digital Government - Josephine Lusi, Eric Blake Jackson and Ingrid Pappel	When (Smart) cities are under pressure: Digital Government for Urban Resilience - Edimara Luciano, Luiza Azambuja, Gabriela Viale Pereira, Maria Alexandra du Cunha, Marie Anne Macadar, Lucy Temple
19:30	Conference dinner Athens Lawn Tennis Club – At the center of Athens, between the Temple of Olympian Zeus, the Panathenaic Stadium, and the Zappeion (located near the Acropolis metro station) Address: 2 Vasilissis Olgas Avenue, 105 57 Athens				

Thursday, 3 September

08:30-	REGISTRATION, Harokopio University				
9:00-10:30	Session 21 (DigSoc) <i>Main Hall</i> Chairs: Lieselot Danneels & Leif Sundberg What does access to digital public services require from citizens? - Christian Madsen, Ida Lindgren and Øystein Sæbø From the Modern Citizen to Citizens as Multiplicities: Citizen-Centricity as a Sign of a New Episteme? - Simon Dechamps Between Connections and Inequalities: Women and the Challenges of Digital Health in Brazil - Manuela Cortez da Cunha Cruz, Viviane Caeté Oliveira and Bruno Andrade de Figueiredo	Session 22 (AISoc) <i>Room A1</i> Chairs: Gregor Eibl, Csaba Csáki & Roel Dobbe Role-Based Analysis of Public Administration in National AI Strategies under Evolving AI Governance - Isabell Peters and Christian Weidner The Global Stocktake: Exploring the Intersection Between Generative AI and Climate Negotiations - Tove Engvall and Leif Sundberg Producing Futures Through Large-Scale Dataset Annotation in Public Authorities - Klara Källström, Marie Eneman and Jan Ljungberg	Session 23 (EPART) <i>Room A2</i> Chairs: Sara Hofmann & Marius Rohde Johannessen Political Genres in Social Media: A study of the 2025 Norwegian parliamentary election - Marius Rohde Johannessen Institutionalising AI into democratic deliberation: tensions in practice - Sem Nouws and Marijn Janssen Can AI Representatives be Legitimate? An Exploratory Study in Citizen Participation - Richard Jörg Specker, Anna Katharina Boos, Birgit Schenk, Lena Noelle Fischer, Wenyan Wu, Mateusz Dolata and Gerhard Schwabe	Session 24 (eGovMan) <i>Room A4</i> Chairs: Michael Koddebusch, Ulrik Bisgaard Ulsrod Røhl, Maria A. Wimmer & Vera Spitzer The Rationalization of Digital Governance: Interpreting the Shift from Fragmented to Unified Open Data Portals in Local Government - Demetrios Sarantis, Delfina Soares, Deniz Susar and Vincenzo Aquaro Digital Maturity in Local Public Administrations: An Interpretative Perspective - Sarah Van Impe, Lieselot Danneels and Ben Suykens A Reality Check for Digital Government Leadership Research: Empirical Insights into Digital Competence Demands and Leadership Recruitment in German Public Organizations - Till Becker and Michael Koddebusch	Session 25 (EGOV/Legis) <i>Room B3</i> Chairs: Gabriela Viale Pereira, Marijn Janssen & Ida Lindgren From Legal Mandate to Everyday Work: A Survey of Open Data Coordinators in German Public Administration - Isabell von Falkenhausen and Merle Heider Citizens' Intention to (Re)Use Open Government Data: The Perspectives of Non-Users and Users and the Moderating Role of Use Purposes - Richard Rau, Martin Wiener and Katja Bley From Strategy to Execution: Assessing Alignment Across Urban Planning Instruments - Matheus Cruz, Flavia Bernardini, Vanessa Nunes and Carlos Malcher Bastos
10:30-11:00	Coffee break				
11:00-12:30	Session 26 (DigSoc) <i>Main Hall</i> Chairs: Lieselot Danneels & Leif Sundberg In Search of Digital Government in Home-School Relations - A Mapping Study of Research on Digital Communication Between Home and School - Sofia Hamberg and Elin Wihlborg Tenant in your own house - the wickedness of regaining digital sovereignty in the public sector - Nitesh Bharosa, Wouter Welling and Mark de Reuver	Session 27 (AISoc) <i>Room A1</i> Chairs: Gregor Eibl, Csaba Csáki & Roel Dobbe Sensing, Seizing, Transforming: AI-Specific Dynamic Capabilities in Public Administration - Jan Westermann, Samira Krodell, Luca T. Bauer, Marcel Hofgesang and Björn Niehaves Lost in Translation: A Typology of Multi-Level Responsible AI Governance - Dimitrios Symeonidis and Anastasiya Nikiforova	Session 28 (EPART) <i>Room A2</i> Chairs: Sara Hofmann & Marius Rohde Johannessen Institutional Arrangements and Social Participation: An Analysis of the Brasil Participativo Platform - Julia Veneziani, Pedro Batista and Gabriela Lotta A Guided Framework for Designing an Interactive Dashboard of Local E-Participation - Anchalee Dua and Maria Wimmer	Session 29 (eGovMan) <i>Room A4</i> Chairs: Michael Koddebusch, Ulrik Bisgaard Ulsrod Røhl, Maria A. Wimmer & Vera Spitzer From Disruption to Normalisation: A Case Study on Indonesia's Digital Service Unit - Alleya Thariane and Joep Crompvoets Task-Operationalization of Transformational Government - Eriks Sneider, Erik Perjons and Martin Henkel	Workshop 4: <i>Room B3</i> Towards a democracy-aligned e-government lexicon - Sem Nouws, Marijn Janssen

	Identifying Administrative Burdens in Digital Government: A Practice-Based Conceptual Framework - Ida Heggertveit	Anticipatory Cognitive Governance: Building the Human Infrastructure for Sovereign AI: A Case for EU Public Administration - Manori Perera Gunatilleke	Gamifying Deliberation: Towards a Process-Sensitive Framework - Yannick von Ostheim, Maurice Flechtner and Francesco Veri	Adaptive Funding in government digital transformation: a conceptualization and a research agenda - Espen Sjøvoll and Alexander Moltubakk Kempton	
12:30-13:30	Lunch				
13:30-15:00	Session 30 (DigSoc) <i>Main Hall</i> Chairs: Lieselot Danneels & Leif Sundberg Generative AI for Plain Language: A Comparative Study of Prompt Strategies and Linguists Validation - Edney Santos, Juliana Lima, Wellington Junior, Thais Raniere, George Valença and Kellyton Brito Transferring and Integrating Citizens practice-based Knowledge for Digital Service Development in the Public Sector - Michaela Schmidt, Tangni Cunningham Dahl-Jørgensen, Morteza Moalagh and Babak A. Farshchian	Session 31 (AISoc) <i>Room A1</i> Chairs: Gregor Eibl, Csaba Csáki & Roel Dobbe Safety First: A Citizen Perspective on Privacy in Digital Public Administration Services - Luzia Borgmann, Julian Hildebrandt, Luisa Vervier and Martina Ziefle Contextualizing Collaboration and Coordination in the Dutch AI Oversight Network - Maurus Enbergs and Roel Dobbe	Session 32 (EPART) <i>Room A2</i> Chairs: Sara Hofmann & Marius Rohde Johannessen Keep Calm... Everyone Has Emotions: Designing an Emotion-Aware GenAI Mediator for Deliberation - Antoine Danthine and Anthony Simonofski Co-creation of Democratic Value: A Framework for Evaluating Digital Public Participation - Alexandros Melidis The Digital Revolution of Zelensky: An analysis of how Instagram shaped his political trajectory - Damaris Fonte, Wellington Viana, Pablo Sampaio and Kellyton Brito	Session 33 (Smart) <i>Room A4</i> Chairs: Shefali Virkar & Joep Cromptvoets A Community-Based Layered Analytical Framework for One-Stop Governance Service Reforms in Chinese Smart Cities: Implications for Marginalized Communities - Yuan Zhuang, Dujuan Yang and Qi Han SCPDM: A Linked Data Model for the Documentation and Replication of Smart City Projects - Michael Gysel, Lukas Koch-Ruchay and Luis Moßburger Conceptualizing a Digital Civic Innovation Platform - Timon Sengewald	Session 34 (EGOV) <i>Room B3</i> Chairs: Gabriela Viale Pereira, Marijn Janssen & Ida Lindgren Public Data Spaces or Ecosystems ? A Theoretical Framework For Public Data Space-Based Ecosystems - Amélie Otto, Anthony Simonofski and Anastasija Nikiforova Who Participates in AI Programs at Public Libraries? Exploring Demographic and Attitudinal Factors - Zong-Xian Huang, J. Ramon Gil-García and Mila Gascó-Hernandez AI-mediated Presentation of Persistent Government Health Data: Effects on Usability, Cognitive Load, and Task Accuracy - Vasiliki Siougioudi and Teta Stamati
15:00-15:30	Coffee break				
15:30-16:00	Closing, Best Poster Award. Location: Main Hall				
18:00 - 20:0	Social activity Visit to Museum of Acropolis – At the center of Athens, below the Acropolis (located near the Acropolis metro station) Address: 15 Dionysiou Areopagitou Street, 117 42 Athens.				

Paper Presentations

During the paper sessions, each speaker will be given approx. 25 minutes to present and receive feedback on their paper. This means that each presentation can be about 15-20 minutes long (and may not exceed 20 minutes).

Poster Presentations

Posters will be presented during an extended lunch break on Wednesday, 2 September. There is a designated area for these presentations. Short descriptions of the posters will be available in the TU Delft Open proceedings. A best poster prize will be awarded on Thursday, September 3.

- **A Systematic Mapping of Generative AI-driven virtual assistant in European Public Administration** - Changli Xia, Joep Crompvoets and Evrim Tan
- **The unheard voices. Citizens' enquiries as a source for improving public services** - Sara Hofmann, Øystein Sæbø, Christian Madsen, Weiqin Chen, Heidi Moen Gjersøe and Terje Gjøsæter
- **GORDIA-NOT: Data-Driven Governance and Dynamic Policymaking for Tourism Carrying Capacity in Greece** - Maria Ioanna Maratsi, Giorina Maratsi, Ilias Gkoutzos and Yannis Charalabidis
- **Subsidiarity in Digital Governance: The Case of Berlin and Ankara** - Tuğba Aksakal.
- **Algorithmic Sensemaking: Developing an LLM-based approach to digital government literature reviews** - Alexei Tsinovoi, Ask Greve Johansen and Lasse Uhrskov Kristensen.
- **Decision-making and Digital Governance in a German Small-Town Administration** - Leonard Higi, Tobias Schröder, Silke Weidner and Heike Neuroth.
- **Towards Shared Decision-Making in Digital Public Health: Affordances of Large Language Models** - Noémie Draguet, Anthony Simonofski and Corentin Burnay
- **Assessing the Proactive Potential of Public Services: A Decision Tree Framework** - Jeremy Wattier, Anthony Simonofski and Sarah Bouraga.
- **Do fictional representations of AI in government relate with citizen's perception?** - Lisa Dewulf, Anthony Simonofski, Nicolas Bono Rossello and Benoît Vanderose.
- **Do You Know What Your AI Agent Can Do on Its Own?** - Damir Safin, Dian Balta, Timon Sengewald and Angela Roth.
- **KORA: Knowledge-Oriented Open Reference Architecture for GovTech & Trustworthy Public AI** - Melida Lopez, Francisco Sáez Bravo, Ángel Iglesias Préstamo and Barbara Ribeiro.
- **Card-Based Dialog: An AI-Assisted Format for Symmetric Citizen Participation in Urban Planning** - Timo Kahl, Frank Zimmer, Marwin Wiegard and Ido Iurgel.
- **Show us what's next: Designing digital democracy from multi-stakeholder input** - Xenia Klinge.
- **Comparative study of Socio-technical challenges in Urban Digital Twins** - Kaija Veskiöja, Magdalena Ciesielska and Lauriana Sapienza.
- **A Lightweight API Gateway for Interactive Open Data Portal Analysis** - Tobias Siebenlist and Jennifer Gnyp
- **DIGIMPACT.EU: Digital Transformation for University-Based Innovation and Entrepreneurship** - Lucy Temple, Gabriela Viale Pereira, Thomas Lampoltshammer, Tomasz Janowski, Manuel Pedro Rodríguez Bolívar, Zoi Lachana, Grażyna Musiatowicz-Podbiał, Nina Rizun and Carlos Rodríguez Domínguez.

Workshops

Four workshops are organized during the conference. These workshops are open to all participants of the conference – no pre-registration for workshop participation is required. Take this opportunity to work together and contribute to research in real-time.

Workshop 1: Towards Inclusive Municipal Digital Twins: Identifying Technical, Organizational and Societal Requirements for Small Municipalities

Organized by Vera Spitzer, Anchal Dua and Maria A. Wimmer

Urban digital twins offer new opportunities for data-driven planning, decision-making, and citizen participation. Yet, most existing approaches are designed for large cities, while the specific needs and constraints of small municipalities remain largely underexplored. This interactive workshop focuses on how digital twins can be designed to be technically feasible, organizationally manageable, and socially inclusive for municipalities with up to 5,000 inhabitants. Building on the research project DiTKo – Inclusive Digital Twin for Small Municipalities, we will explore technical, organizational, governance-related, and societal requirements for practical municipal digital twins. Following a short introduction to the DiTKo project, participants will work collaboratively on a concrete future scenario for a small municipality. Using elements of Science and Technology Roadmapping and a World Café format, we will discuss topics such as data integration and interoperability, administrative capacities, participation, accessibility, and local decision-making. The workshop brings together researchers and practitioners interested in e-government, digital twins, smart communities, participatory planning, and municipal innovation. The results will contribute to a shared understanding of how inclusive digital twins can support the future development of small municipalities.

Workshop 2: Upscaling digital technology pilots and policy - from sandboxes to real implementation

Organized by Kaija Vesikioja, Anniki Puura, Ringa Raudla, Külle Tärnov

This workshop explores how university-developed urban digital technologies can move beyond successful pilots to large-scale implementation. Participants will discuss the critical success factors for scaling smart city solutions across different cities and countries, the role of policy and regulatory experimentation in enabling adoption, and the theoretical frameworks that can be applied to study transfer of research-based innovations into practice.

Workshop 3: When (Smart) cities are under pressure: Digital Government for Urban Resilience

Organized by Edimara Luciano, Luiza Azambuja, Gabriela Viale Pereira, Maria Alexandra du Cunha, Marie Anne Macadar, Lucy Temple

Climate-related crises expose weaknesses in the capacity of cities to coordinate actors, use information, maintain public services, communicate risks, and support affected communities. Recent floods, heat waves, droughts, and storms in Europe and South America have shown that smart city initiatives do not necessarily create the institutional, digital, territorial, and community capacities needed to anticipate, respond to, recover from, and learn from disruption. Although digital government can support coordination, communication, decision-making, service delivery, and early warning across the disaster risk management cycle, its contribution to urban climate resilience remains insufficiently explored. This workshop examines how digital government capacities can support urban climate resilience under pressure.

Workshop 4: Towards a democracy-aligned e-government lexicon

Organized by Sem Nouws, Marijn Janssen

The language used in e-government and e-democracy studies tends to align with an engineering perspective. Using barriers as a key concept, the community has focused on the phenomena that stifle both adoption as well as institutionalisation of digital technologies in governments. However, in the case of integrating AI into democratic deliberation, talking about barriers becomes problematic. Some of the barriers to AI-enabled deliberations are protective mechanisms that preserve established democratic practices or are of great importance to specific stakeholder groups. This workshop aims to take the first steps in developing an e-democracy language that relates to both engineering praxis and the power struggles that accompany institutionalisation of digital technologies in democratic practices. It focuses on formulating a lexicon that easily translates academic research to practitioners and, at the same time, incorporates the more ambiguous and uncertain aspects of institutionalising digital technologies in democratic practices.

KEYNOTE PRESENTATIONS



**Dr Dimosthenis Anagnostopoulos, Professor, Harokopio University
Secretary General for Information Systems and Digital Governance, Ministry
of Digital Governance, Hellenic Republic**

Dimosthenis Anagnostopoulos is a Professor of Information Systems and Simulation in the Department of Informatics and Telematics at Harokopio University of Athens. He served as a Rector of the same University, during 2011-2016. He is a visiting Professor at Sussex University, UK. Since August 2019, he serves as Secretary General for Information Systems and Digital Governance of the Hellenic Ministry of Digital Governance, responsible - among others - for Gov.gr, Citizen Personal Identification Number, Interoperability across the Public Sector, Government Cloud. He also held the position of Secretary General for Information Systems of the Greek Ministry of Finance and Economics (2004 - 2009). His research interests include Digital Government, Digital Transformation, Information Systems, Modelling and Simulation.



Haris Doukas, Professor, National Technical University of Athens

Haris Doukas is the Mayor of Athens and Professor of Energy and Environmental Policy at the School of Electrical and Computer Engineering of the National Technical University of Athens (NTUA). He studied Mechanical Engineering at the Aristotle University of Thessaloniki (AUTH) and completed his PhD at NTUA, focusing on decision-making systems for the promotion of renewable energy sources. His work focuses on the development of policies and strategies, with people at the center. In recent years, he has been ranked among the top 2% of the world's most highly cited scientists across all disciplines, according to Harvard-based assessments. For his activities and contributions, he has received awards from the State Scholarship Foundation (IKY), NTUA, AUTH, the Technical Chamber of Greece, the Hellenic Operational Research Society, and the World Council for Renewable Energy.



Marijn Janssen, Professor, Delft University of Technology (TU Delft)

Marijn Janssen is Full Professor of ICT & Governance at Delft University of Technology (TU Delft), the Netherlands. His research focuses on digital government and governance, with particular emphasis on open and smart government, open data, digital infrastructures, artificial intelligence, public-private collaboration, and the orchestration of digital services. He has extensive international experience in research, teaching, and academic leadership and has published more than 600 scientific publications in international journals and conferences. Professor Janssen is Co-Editor-in-Chief of Government Information Quarterly and serves on the editorial boards of several leading international journals. He has received numerous international awards and recognitions for his research contributions to digital government. His interdisciplinary work examines how emerging technologies, organizational arrangements, and governance mechanisms can be combined to support innovative, effective, and sustainable public services and digital transformation.

LOCAL INFORMATION



Athens, the capital of Greece, is one of the world's oldest continuously inhabited cities and one of the most influential centers of Western civilization. Its history extends for more than 3,000 years, with its greatest period of development occurring during the 5th century BC, often called the "Golden Age of Athens."

In ancient times, Athens developed into a powerful city-state and became a major center of politics, philosophy, art, science, education, and culture. Under the leadership of figures such as Pericles, the city experienced remarkable political and cultural achievements. Athens is particularly famous for the

development of democracy. Although ancient Athenian democracy was limited to male citizens and differed significantly from modern democratic systems, it introduced the important principle that citizens should participate directly in political decision-making.

Athens made an extraordinary contribution to philosophy through thinkers such as Socrates, Plato, and Aristotle. Their ideas about ethics, politics, knowledge, logic, and society profoundly influenced European thought and continue to shape modern philosophy and education. The city also produced major achievements in literature and drama. Greek tragedies and comedies by playwrights such as Aeschylus, Sophocles, Euripides, and Aristophanes established foundations for Western theatre.

It was also a remarkable center of architecture and art. The Acropolis, dominated by the Parthenon, represents one of the greatest achievements of classical Greek architecture and remains a symbol of democracy, cultural heritage, and human creativity.

The influence of Athens continued long after antiquity. Its philosophical and political ideas were rediscovered and developed during the Renaissance and later influenced the Enlightenment and the formation of modern democratic institutions. Modern Athens is a vibrant European capital that successfully combines its rich ancient heritage with contemporary urban life. The city attracts millions of visitors each year through its unique combination of historical monuments, cultural attractions, gastronomy, entertainment, and Mediterranean lifestyle. The Acropolis and the Parthenon remain its most famous landmarks, while the Acropolis Museum, Ancient Agora, Plaka, Monastiraki, and the National Garden offer diverse cultural and recreational experiences. Athens also benefits from its pleasant climate, lively neighborhoods, excellent cuisine, and proximity to the Aegean islands and the Attica coastline. Its distinctive blend of history, culture, and modernity makes Athens an exceptionally attractive international tourist destination. Its museums, archaeological sites, universities, cultural institutions, and contemporary economic and political activities make it an important international city.

Overall, Athens has made an exceptional contribution to civilization. Its legacy in democracy, philosophy, education, science, literature, theatre, art, and architecture continues to influence societies throughout the world.

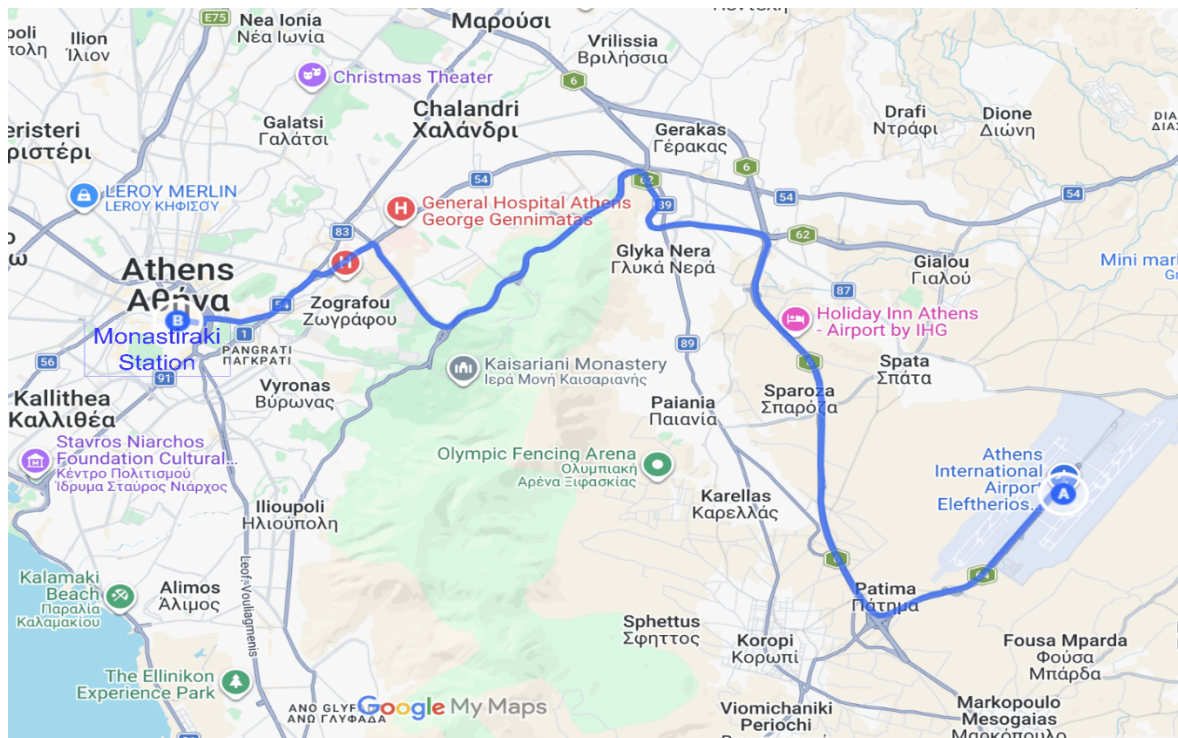
Information about the local hosts

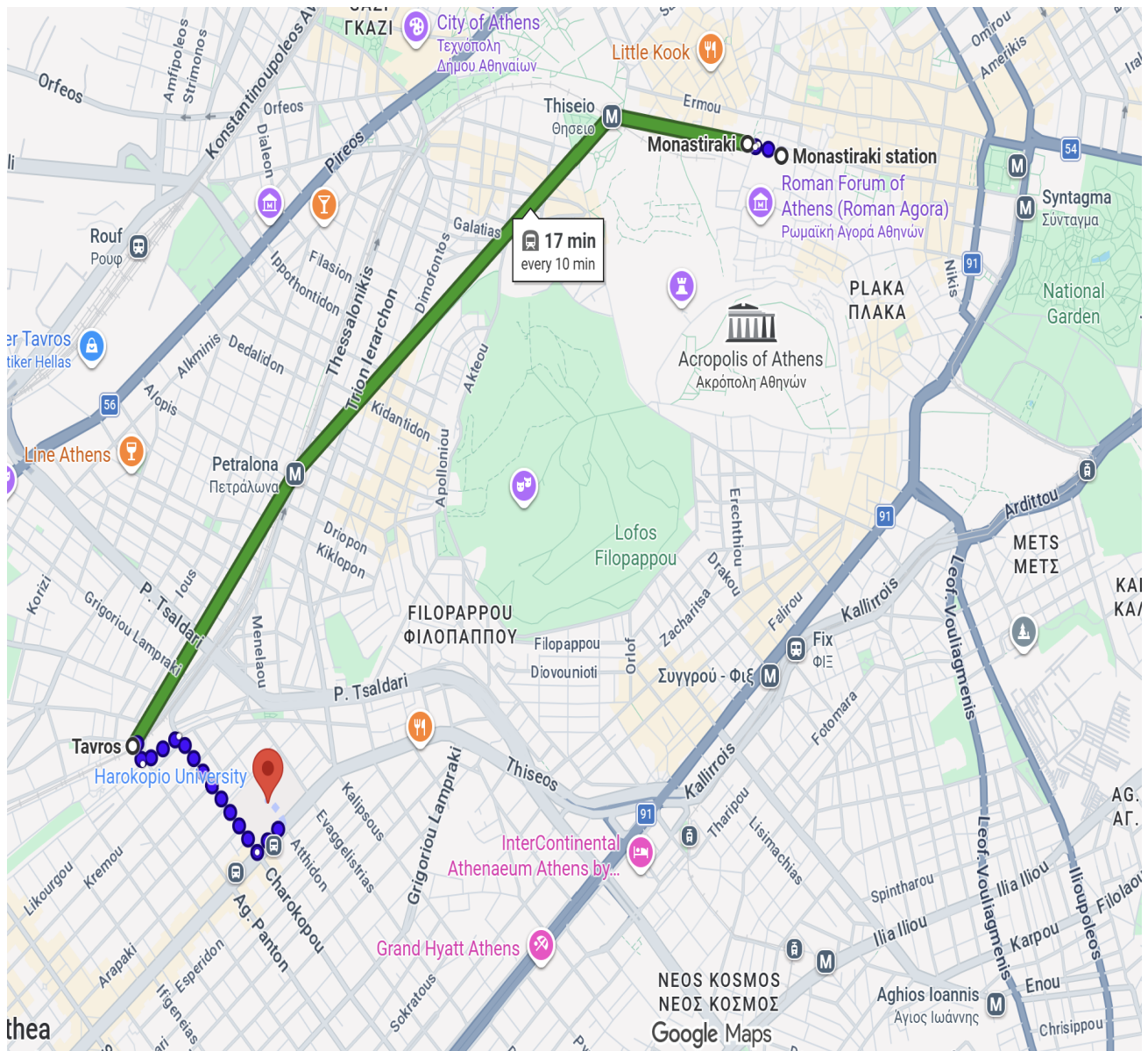
The IFIP EGOV 2026 conference is hosted by the Harokopio University of Athens and the University of the Aegean, Greece. The conference sessions will take place at the Harokopio University of Athens, a Higher Education Institution founded in 1990 and located in the center of Athens, near Acropolis, Parthenon and the famous Museum of Acropolis. It consists of four Departments: Economics and Sustainable Development, Nutrition and Dietetics, Geography and Informatics & Telematics. It has about 3500 students and offers high quality undergraduate and postgraduate education. Also, it is active in research and participates in many international research projects.

The University of the Aegean is a public, multi-campus university located in Lesbos, Chios, Samos, Rhodes, Syros and Lemnos, Greece. It has about 15 500 undergraduate students and 2100 graduate students. The University of the Aegean combines academic excellence, innovative interdisciplinary education and strong research activity. Its international orientation, extensive European partnerships and contribution to regional development distinguish it nationally and internationally. The University has achieved strong positions in global rankings, particularly in quality education, innovation, sustainability and links with industry. It is well known for its long-term commitment to digital government research and its international Summer School on Digital Government.

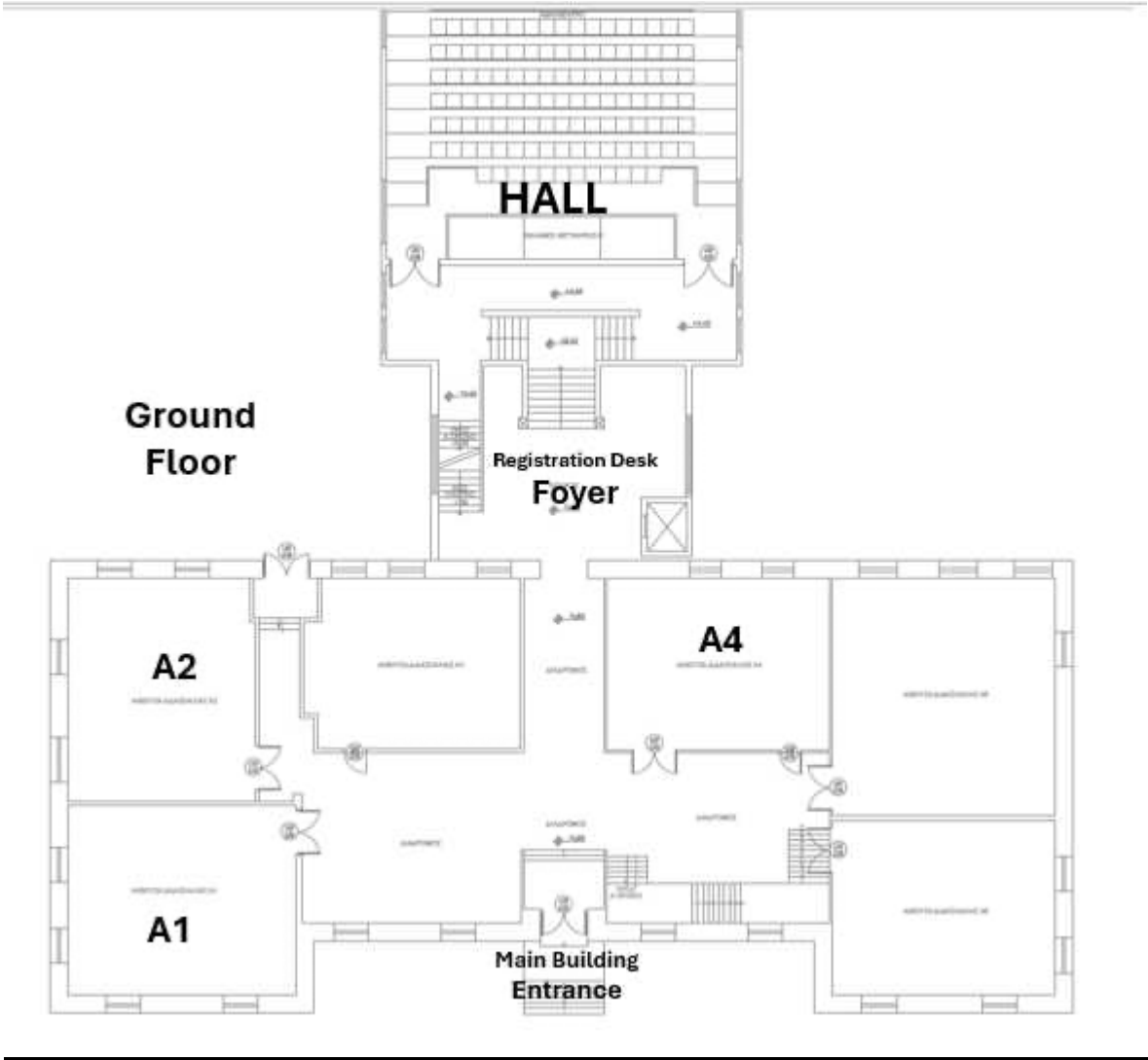
Finding your way around Harokopio University of Athens

The conference sessions will take place at the campus of Harokopio University of Athens. Its address is 70 Eleftheriou Venizelou Avenue, 176 71 Kallithea, Athens. To travel from Athens International Airport (Eleftherios Venizelos) to Harokopio University, take Metro Line 3 (Blue Line) to Monastiraki Station, change to Line 1 (Green Line) towards Piraeus, and get off at Tavros–Eleftherios Venizelos Station. Harokopio University is approximately a 10–12 minute walk from the station – see the following two maps.

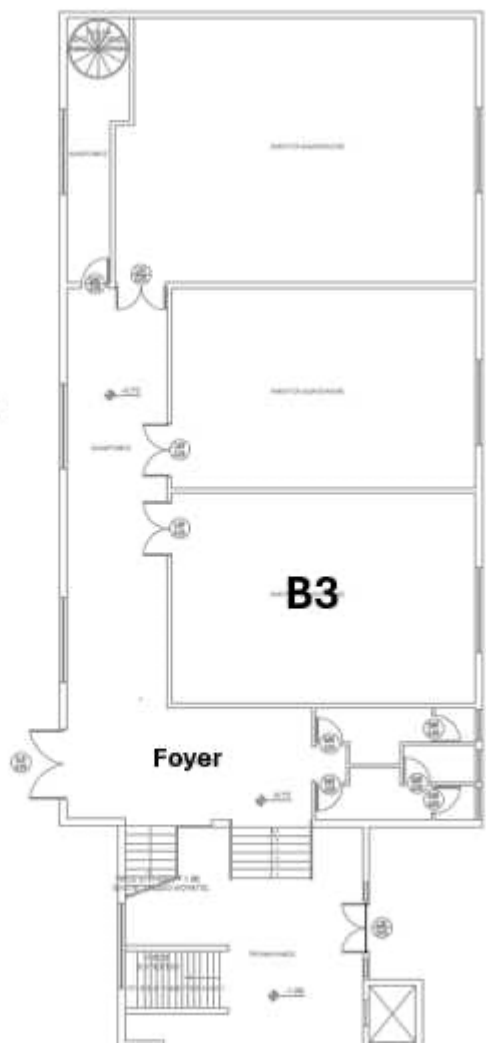




The Conference will take place in the Main Building of Harokopio University, in its ground floor (rooms A1, A2, A4) and the basement (room B3) – see maps below.



**Basement
level**



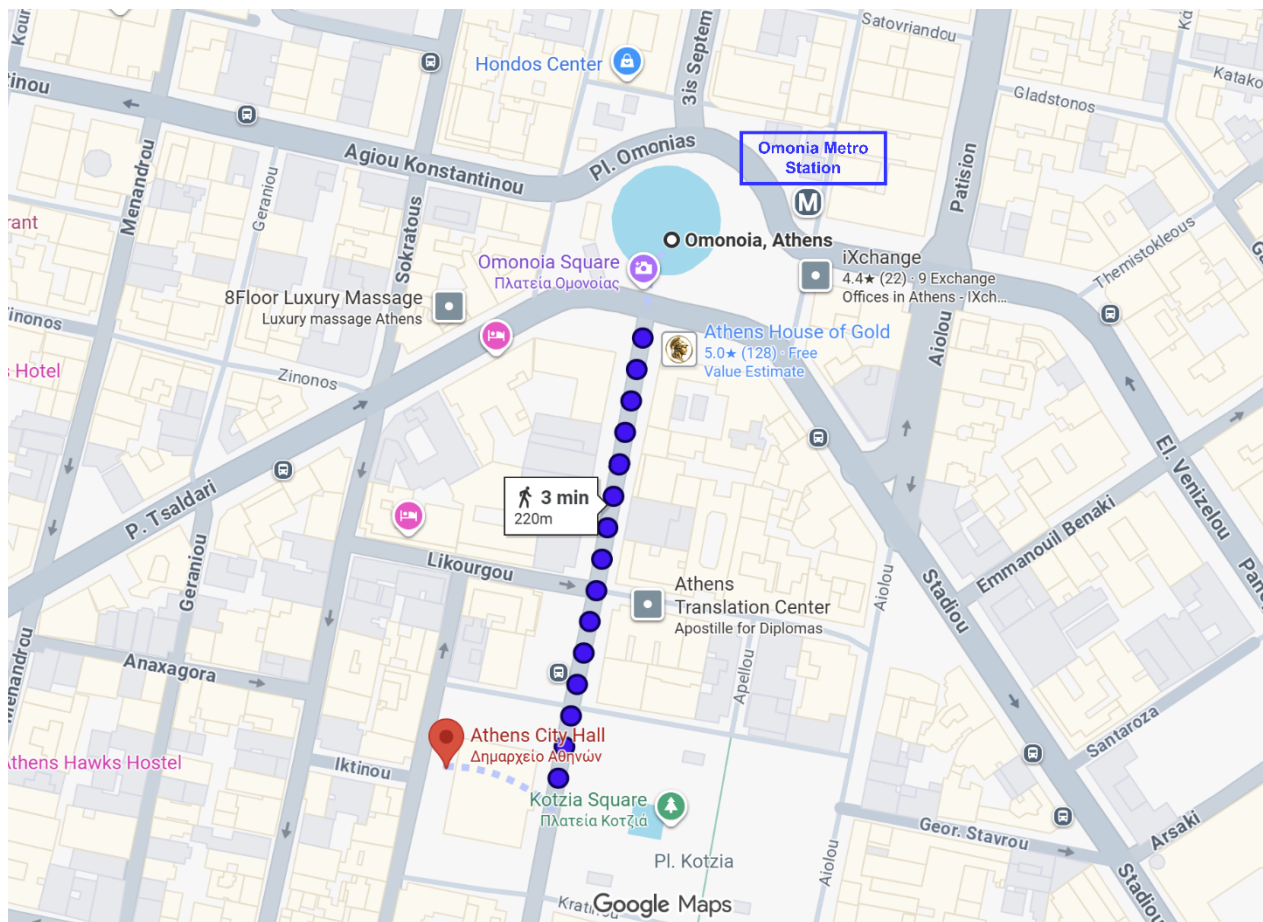
Social activities during the conference

As part of the conference, we have some first-class social activities included that will display some of the fascinating characteristics of the ancient city of Athens.

Welcome reception

A welcome reception will be held at the Athens City Hall, which is located at the center of Athens, near Omonia Square (accessible via the [Omonia metro station](#))

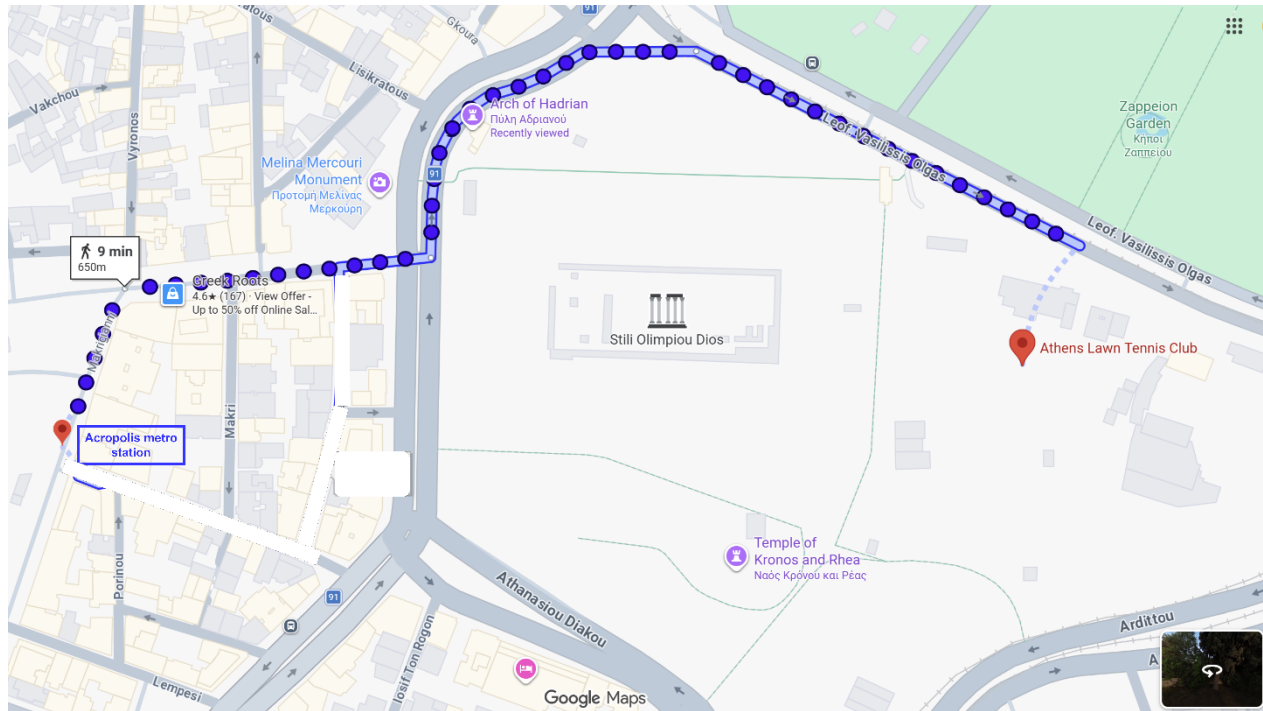
Address: 63 Athinas Street, Kotzia Square, 105 52 Athens



Conference dinner

Attendees are warmly invited to the conference dinner on Wednesday, 2 September. The dinner will take place at the Athens Lawn Tennis Club, which is located at the center of Athens, between the Temple of Olympian Zeus, the Panathenaic Stadium, and the Zappeion (accessible via the Acropolis metro station)

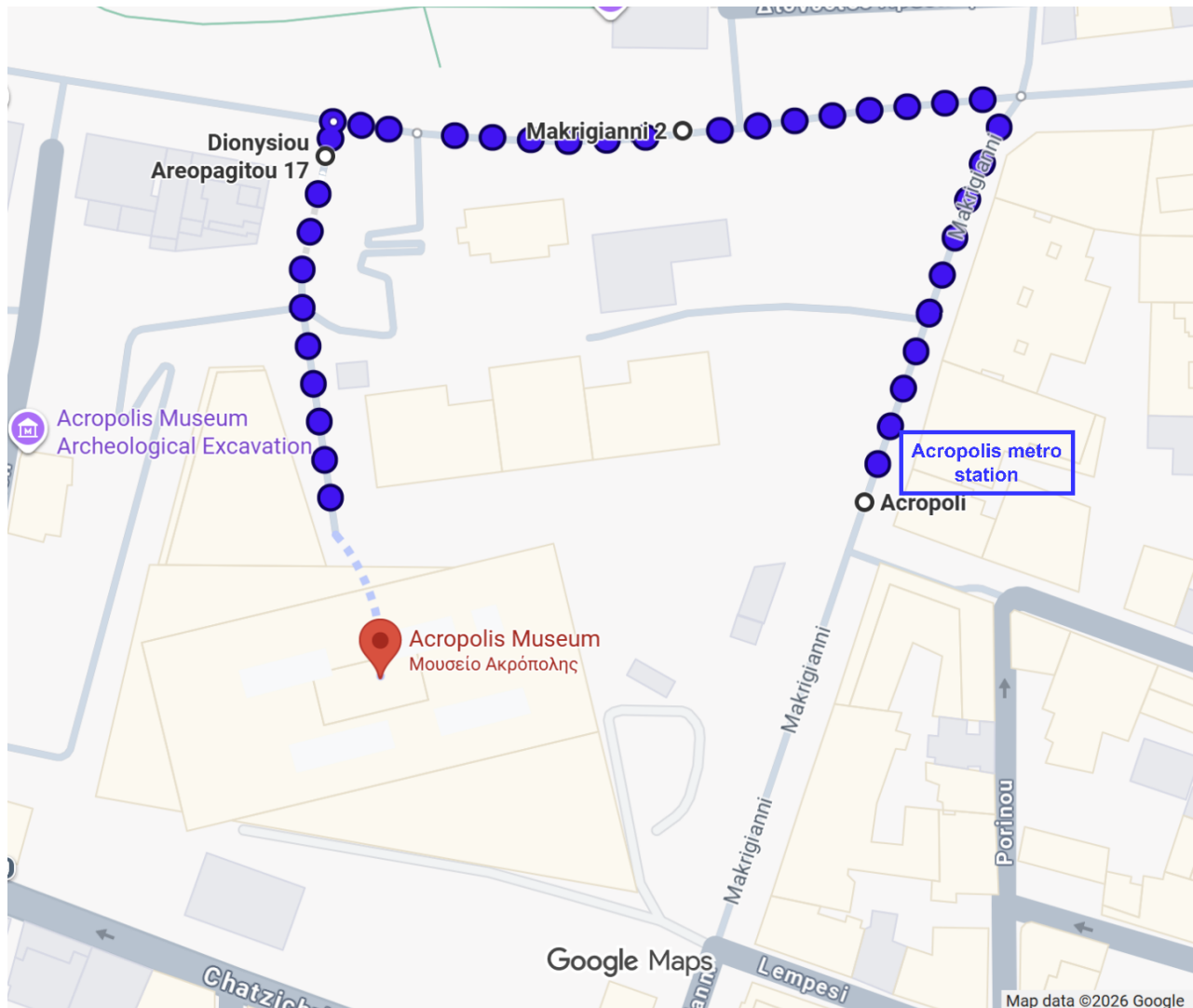
Address: 2 Vasilissis Olgas Avenue, 105 57 Athens



Visit to Museum of Acropolis

We will end the conference with a visit to the Museum of Acropolis on Thursday, 3 September. This museum exhibits some of the greatest masterpieces of sculpture ever created. It is located at the center of Athens, below the Acropolis (accessible the Acropolis metro station) – see above map.

Address: 15 Dionysiou Areopagitou Street, 117 42 Athens.



IFIP WG 8.5 EGOV2027:

29 August – 2 September 2027, Kristiansand, Norway

For the next edition of EGOV-CeDEM-ePart, we have the great pleasure of inviting you to Kristiansand, Norway, where University of Agder (UiA) will be the organizers of EGOV 2027.

UiA is a two-campus university in the south of Norway. With 14 000 students and 1500 staff members spread across 6 faculties and 23 departments, the university covers a wide range of research disciplines and is well-known for its high-quality education. EGOV 2027 will be hosted by the department of Information Systems, which is one of Norway's biggest academic communities in the information systems field. Through their long-term commitment to practice-based research on digital transformation, integrated emergency management, and e-health, the UiA is established as a well-known community in the digital government research field.

The conference sessions will take place from August 31 to September 2 at the Kristiansand Campus of UiA. As part of the conference, we offer a PhD Colloquium on 29 August; a full-day event open to admitted students only and offers a limited number of PhD scholarships. We also offer a Junior Faculty School on August 30; a pre-conference day aimed at sharing experiences to promote the careers of young researchers interested in digitalization and government.

Welcome!





EGOV-CeDEM-ePart



The conference is organized by the IFIP WG 8.5 Information Systems in Public Administration

IFIP Working Group 8.5 Elected Officers

Chair: Ida Lindgren, Linköping University, Sweden

Vice-Chair: Gerhard Schwabe, University of Zurich, Switzerland

Vice-Chair: Efthimios Tambouris, University of Macedonia, Greece

Secretary: Gabriela Viale Pereira, University for Continuing Education, Austria

Additional board members

Marijn Janssen, Delft University of Technology, The Netherlands

Lieselot Danneels, Ghent University, Belgium

Peter Parycek, Fraunhofer Fokus, Germany / University for Continuing Education, Austria

Conference chairs, EGOV2026

Yannis Charalabidis, University of Aegean, Greece

Lieselot Danneels, Ghent University, Belgium

David Duenas-Cid, Kozminski University, Poland

Marijn Janssen, Delft University of Technology, The Netherlands

Ida Lindgren, Linköping University, Sweden

Euripidis Loukis, University of Aegean, Greece

Peter Parycek, Fraunhofer Fokus, Germany / University for Continuing Education, Austria

Gabriela Viale Pereira, University for Continuing Education Krems, Austria

Gerhard Schwabe, University of Zurich, Switzerland

Teta Stamati, Harokopio University Athens, Greece

Efthimios Tambouris, University of Macedonia, Greece

EGOV 2026 Local hosts

Teta Stamati, Harokopio University Athens, Greece

Euripidis Loukis, University of Aegean, Greece

Yannis Charalabidis, University of Aegean, Greece

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- Gabriela Viale Pereira, University for Continuing Education Krems, Austria
- Marijn Janssen, Delft University of Technology, the Netherlands
- Ida Lindgren, Linköping University, Sweden

General eDemocracy and eParticipation Track

- David Duenas-Cid, Kozminski University, Poland
- Noella Edelmann, University for Continuing Education Krems, Austria
- Marius Rohde Johannessen, University of South-Eastern Norway
- Sara Hofmann, University of Agder, Norway

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- René Reich, KU Leuven, Belgium
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Digital Society Track

- Leif Sundberg, Mid Sweden University, Sweden
- Thomas Lampoltshammer, University for Continuing Education Krems, Austria
- Lieselot Danneels, Ghent University, Belgium

Emerging Issues and Innovations Track

- Paula Rodríguez Müller, Joint Research Centre, European Commission, Spain
- Anastasija Nikiforova, Tartu University, Estonia
- Francesco Mureddu, The Lisbon Council, Belgium

AI, Data Analytics, and Automated Decision-Making Track

- Evangelos Kalampokis, University of Macedonia, Greece
- Habin Lee, Brunel University London, United Kingdom
- Euripidis Loukis, University of Aegean, Greece

AI Governance and its Societal Challenges Track

- Csaba Csáki, Corvinus University of Budapest, Hungary
- Gregor Eibl, University for Continuing Education Krems, Austria
- Aya Rizk, Linköping University, Sweden
- Roel Dobbe, Technical University of Delft, The Netherlands

Smart Cities (Government, Districts, Communities & Regions) Track

- Shefali Virkar, WU Vienna University of Economics and Business, Austria
- Joep Crompvoets, KU Leuven, Belgium
- Manuel Pedro Rodríguez Bolívar, University of Granada, Spain

Open Data: Social and Technical Aspects Track

- Anneke Zuiderwijk, Delft University of Technology, The Netherlands
- Ramon Gil-Garcia, University at Albany, State University of New York, USA
- Efthimios Tambouris, University of Macedonia, Greece

Governance, Digital Legislation, and Policy Track

- Edimara Mezzomo Luciano, PUCRS, Brazil
- Peter Parycek, Fraunhofer Fokus, Germany
- Anna-Sophie Novak, University for Continuing Education Krems, Austria

Managing E-Government Track

- Michael Koddebusch, ERCIS, University Münster, Germany
- Ulrik Bisgaard Ulsrod Røhl, Copenhagen Business School, Denmark
- Maria A. Wimmer, University Koblenz, Germany
- Vera Spitzer, University Koblenz, Germany

Practitioners – Researchers Collaboration Track

- Lucy Temple, University for Continuing Education Krems, Austria
- Ulf Melin, Linköping University, Sweden
- Anthony Simonofski, University of Namur, Belgium

PhD Colloquium Chairs

- Lieselot Danneels, Ghent University, Belgium
- Michael Koddebusch, University of Münster, Germany
- Gabriela Viale Pereira, University for Continuing Education Krems, Austria
- Ramon Gil-Garcia, University at Albany, USA

Junior Faculty School Chairs

- Lieselot Danneels, Ghent University, Belgium
- Ramon Gil-Garcia, University at Albany, USA
- Ida Lindgren, Linköping University, Sweden
- Gabriela Viale Pereira, University for Continuing Education Krems, Austria

Workshops and Poster Chairs

- Panos Panagiotopoulos, Queen Mary University of London, UK
- Ida Lindgren, Linköping University, Sweden

Chairs of Outstanding Papers Awards and Poster Award

- Manuel Pedro Rodríguez Bolívar, University of Granada, Spain
- Noella Edelmann, University for Continuing Education Krems, Austria
- Panos Panagiotopoulos, Queen Mary University of London, UK