

EGOV-CeDEM-ePart 2025 PROGRAMME OVERVIEW

Pre-conference activities – onsite, for invited participants only:

Sunday, 31 August 2025: PhD Colloquium at Göttweig Abbey from 09:30 to 17:00

Chairs: Gabriela Viale Pereira, J. Ramon Gil-Garcia, Lieselot Danneels & Michael Koddebusch

Dinner at the Hofbräuhaus* from 18:00 to 20:00

Bus times:

08:30 departure from University for Continuing Education Krems (meeting point in front of the 2Stein restaurant) to Göttweig Abbey

17:45 departure from Göttweig Abbey to the Hofbräuhaus in Krems*

Monday, 1 September 2025: Junior Faculty School at Göttweig Abbey from 09:30 to 17:00

Chairs: Gabriela Viale Pereira, J. Ramon Gil-Garcia, Lieselot Danneels, Ida Lindgren

Dinner at Heuriger Pulker from 18:00 to 21:00

Bus times:

08:45 departure from University for Continuing Education Krems (meeting point in front of the 2Stein restaurant) to Göttweig Abbey

17:30 departure from Göttweig Abbey to University for Continuing Education Krems

17:45 departure from University for Continuing Education Krems (meeting point in front of the 2Stein restaurant) to Heuriger Pulker**

21:00 departure from Heuriger Pulker to University for Continuing Education (drop off in front of the 2Stein restaurant)

*The restaurant is in the center of Krems and within walking distance of the university.

**Participants who attended the Junior Faculty School and do not want to participate in the dinner, may exit the bus at the University. Participants who would like to take part in the dinner, should remain on the bus.

Tuesday, 2 September

08:00	REGISTRATION at the Campus Hall			
9:00-10:30	Welcome and Opening – Viktoria Weber, Rector of the University for Continuing Education Krems, Ida Lindgren, Gabriela Viale Pereira and Peter Parycek Chair: Peter Parycek Keynote Speech: “Digital Austria, from Strategy to Service” by Wolfgang Ebner, Chief Digital Officer of the Austrian Federal Government. Panelists: Gianluca Carlo Misuraca, Founder and Vice President, Inspiring Futures / Scientific Director, AI4Gov-X and Gabriela Viale Pereira, Associate Professor at University for Continuing Education Krems Location: Campus Hall			
10:30-11:00	Coffee break <i>Foyer</i>			
11:00-12:30	Session 1 U.0.37	Session 2 U.0.24	Session 3 U.0.22a	Session 4 U.0.22b
12:30-13:30	Lunch <i>Foyer</i>			
13:30-15:00	Session 5 U.0.37	Session 6 U.0.24	Session 7 U.0.22a	Session 8 U.0.22b
15:00-15:30	Coffee break <i>Foyer</i>			
15:30-17:00	Session 9 U.0.37	Session 10 U.0.24	Session 11 U.0.22a	Session 12 U.0.22b
17:15-18:15	IFIP 8.5 Business meeting Location: Campus Hall			
18:30	Evening reception at the Filmbar in Kesselhaus - Campus Krems The reception will start at 18:30 and is expected to last until approximately 20:00. Please make your own dinner arrangements.			

Wednesday, 3 September

08:30	REGISTRATION at Campus Hall			
9:00-10:30	Keynote Speech: <i>"Transforming Through AI – From Vision to Reality in Higher Education"</i> by Theresa Pardo, Associate Vice President for Research at the University at Albany Panelist: Marko Skoric, Associate Professor at City University of Hong Kong Chair: Ida Lindgren Best Paper Award: Manuel Pedro Rodríguez Bolívar Location: Campus Hall			
10:30-11:00	Coffee break <i>Foyer</i>			
11:00-12:30	Session 13 U.0.37	Session 14 U.0.24	Session 15 U.0.22a	Session 16 U.0.22b
12:30-14:00	Lunch + Poster session Chair: Panos Panagiotopoulos Campus Hall			
14:00-15:30	Session 17 U.0.37	Session 18 U.0.24	Session 19 U.0.22a	Session 20 U.0.22b
15:30-16:00	Coffee break <i>Foyer</i>			
16:00-17:30	Workshop 1 U.0.37	Workshop 2 U.0.24	Workshop 3 U.0.22a	Practitioner session U.0.22b
18:30-23:00	Conference dinner: at Restaurant Loibnerhof, Unterloiben 7, 3601 Dürnstein Transportation will be provided from the university in Krems to the restaurant in Unterloiben. <u>Bus times:</u> 18:30 departure from University for Continuing Education Krems (meeting point in front of the 2Stein restaurant) to Restaurant Loibnerhof 21:30 and 22:30 departure from Restaurant Loibnerhof to University for Continuing Education Krems (drop off in front of the 2Stein restaurant)			

Thursday, 4 September

08:30	REGISTRATION at the Campus Hall			
9:00-10:30	Session 21 U.0.37	Session 22 U.0.24	Session 23 U.0.22a	Session 24 U.0.22b
10:30-11:00	Coffee break <i>Foyer</i>			
11:00-12:30	Session 25 U.0.37		Session 26 U.0.22a	Session 27 U.0.22b
12:30-13:30	Lunch <i>Foyer</i>			
13:30-15:00	Workshop 4 U.0.37	Workshop 5 U.0.24	Workshop 6 U.0.22a	Practitioner session U.0.22b
15:00-15:30	Coffee break <i>Foyer</i>			
15:30-16:45	Keynote Panel: <i>"EGOV 2025, so what? – societal implications and policy recommendations"</i> Moderated by European Commission, Joint Research Centre (JRC), Sven Schade and Paula Rodriguez Müller Panelists: Maria A. Wimmer, Professor for eGovernment at University of Koblenz, Germany; Wim De Kinderen, Programme Director European Affairs at Brainport Development, the Netherlands, and President of the European Network of Living Labs (ENoLL); Dipl.-Ing. Peter Reichstädter, CIO / Head of the ICT Strategy Department of the Austrian Parliament; Rodolphe Doite, Senior Innovation Policy Expert at FARI - AI for Common Good Institute (ULB/VUB) Belgium Closing: Ida Lindgren Location: Campus Hall			
17:15 - 20:30	Social activity: Winery tour and wine tasting at the Loisium, Loisium-Allee 2, 3550 Langenlois. Transportation will be provided from the university in Krems to the winery in Langenlois. <u>Bus times:</u> 17:15 departure from University for Continuing Education Krems (meeting point in front of the 2Stein restaurant) to Loisium Langenlois 20:30 departure from Loisium Langenlois to University for Continuing Education Krems (drop off in front of the 2Stein restaurant)			

EGOV-CeDEM-ePart 2025 FULL PROGRAMME

Tuesday, 2 September

08:00-	REGISTRATION at the Campus Hall			
9:00-10:30	Welcome and Opening – Viktoria Weber, Rector of the University for Continuing Education Krems, Ida Lindgren, Gabriela Viale Pereira and Peter Parycek Chair: Peter Parycek Keynote Speech: “ <i>Digital Austria, from Strategy to Service</i> ” by Wolfgang Ebner, Chief Digital Officer of the Austrian Federal Government. Panelists: Gianluca Carlo Misuraca, Founder and Vice President, Inspiring Futures / Scientific Director, AI4Gov-X and Gabriela Viale Pereira, Associate Professor at University for Continuing Education Krems Location: Campus Hall			
10:30-11:00	Coffee break <i>Foyer</i>			
11:00-12:30	Room: U.0.37 Session 1 - AI, Data Analytics & Automated Decision-Making <i>Session Chairs: Euripidis Loukis, Evangelos Kalmpokis, Habin Lee</i> Anna-Katharina Dhungel, Lea Watermann, Christiane Wegner, Moreen Heine: AI-Driven Decision Support for Public Budgeting: Insights from an Exploratory Case Study Dimitris Zeginis, Christos-Fanourios Patsouras, Efthimios Tambouris, Konstantinos Tarabanis: Review of AI features to support mass deliberations Emyana Sirait, Anneke Zuiderwijk, Marijn Janssen: Understanding Government's AI Readiness in Public Financial Management: A Case Study of AI for Financial Advisors	Room: U.0.24 Session 2 - Digital Technologies & Sustainable Development <i>Session Chairs: Jolien Ubacht, Iryna Susha, Gianluca Carlo Misuraca, René Reich</i> Stefan Dedovic, Joep Crompvoets: Exploring the practices of the local government twin transition: The case of Leuven Cristina Alcaide Muñoz, Laura Alcaide Muñoz, Manuel Pedro Rodríguez Bolívar, Rocio De la Torre Martínez: Examining collaborative governance models in strategic smart initiatives for addressing climate change in urban contexts Michiel Pauwels, Jolien Ubacht, Rene Reich, Boriana Rukanova, Jelmer Lennartz, Luc Alaerts, Elmer Rietveld, Yao-Hua Tan, Karel Van Acker: Data-driven Policymaking and Monitoring for the Circular Economy: conceptualization of data sources and information types	Room: U.0.22a Session 3 - Emerging Issues & Innovations <i>Session Chairs: Francesco Mureddu, Paula Rodriguez Müller, Anastasija Nikiforova</i> Ilaria Crivellari, Aya Rizk: Immigrants' Perceptions Towards Using Generative AI Conversational Agents to Bridge Administrative Literacy Louise van der Peet, Wendy van Donge, Nitesh Bharosa, Marijn Janssen: Designing for Trust in Healthcare Data Sharing: Trust Anchors in the Trust Framework Lifecycle Luca Tom Bauer, Jan Westermann, Konrad Degen, Björn Niehaves: Sociotechnical Imaginaries of Government Technology between Value Proposition and Tangible Policymaking	Room: U.0.22b Session 4 - E-Government & E-Governance <i>Session Chairs: Ida Lindgren, Gabriela Viale Pereira, Marijn Janssen</i> Carl-Johan Sommar, Helena Iacobaeus, Elin Wihlborg, Are Vegard Haug: Navigating Crisis and Digital Transformation: Swedish School Leadership During the COVID-19 Pandemic Gregor Eibl, Edimara Mezzomo Luciano, Gabriela Viale Pereira: Multi-Level Governance and Crisis Management: Coordination and Roles in Rio Grande do Sul's Flood Response Erik Slingerland, Guido Ongena, Koen Smit: Public values in e-government: A systematic literature review and research agenda

12:30-13:30	Lunch Foyer			
13:30-15:00	Room: U.0.37 Session 5 - AI, Data Analytics & Automated Decision-Making <i>Session Chairs: Euripidis Loukis, Evangelos Kalmpokis, Habin Lee</i> Mattia Macrì, Francesca De Luzi, Elio Gullo, Loredana Marmora, Alberto Masini, Mario Savino, Massimo Mecella: AdmPModeler: Modeling Administrative Processes using Large Language Models. A Case Study Ruihao Wang, Mate Kovacs, Olivia Wang, Uwe Serdül: Towards Efficient and Interpretable Machine Learning for Classifying Petition Admissibility: A Case Study of the JOIN Platform Zoi Lachana, Mohsan Ali, Yannis Charalabidis, Euripidis Loukis: Natural Language Processing for Sustainable and Ethical Public Service Co-Creation: Current Applications, Methods, Future Challenges	Room: U.0.24 Session 6 - Digital Technologies & Sustainable Development; Smart Cities <i>Session Chairs: Jolien Ubacht, Iryna Susha, Gianluca Carlo Misuraca, René Reich</i> Boriana Rukanova, Toni Männistö, Jolien Ubacht, Yao Hua Tan, Frank Janssens, Susana Wong: Digital Product Passports: Opportunities for Cross-Border eCommerce Risk Management Gopala Miron, Maria Alexandra Cunha: Localizing Digital Technologies: Rethinking Global Metrics and Context-Aware Development Samaneh Bagheri: Requirements for Urban Data Platform Federation Across Cities	Room: U.0.22a Session 7 - Emerging Issues & Innovations <i>Session Chairs: Francesco Mureddu, Paula Rodriguez Müller, Anastasija Nikiforova</i> Lukas Daßler, Andreas Hein, Helmut Krcmar: GovTech Incubators: Bridging the Gap Between Prototypes and Long-Term Implementation Shengnan Han, Gideon Mekonnen Jonathan: The Contextual Edge: LLMs and Sweden's Public Sector Transformation Syed Sajid Hussain, Babak A. Farshchian: Government as a Platform Partner: a Literature Review of How Public Agencies Strategically Govern their Participation in Platform Ecosystems	Room: U.0.22b Session 8 - E-Government & E-Governance <i>Session Chairs: Ida Lindgren, Gabriela Viale Pereira, Marijn Janssen</i> Daniel Wessel, Florian König, Moreen Heine: E-Files in Public Administration - Biases and Uses Erica Hellmer, Anneli Sundqvist: 'Information in all its Different Guises': Exploring the Elusive Concept of Information Binh An Patrick Nguyen, Mathias Rusche, Hendrik Scholta: Unique Uniform: A Taxonomy for Locally Contextualized Public Service Models
15:00-15:30	Coffee break Foyer			

15:30-17:00	Room: U.0.37 Session 9 - AI, Data Analytics & Automated Decision-Making <i>Session Chairs: Euripidis Loukis, Evangelos Kalmpokis, Habin Lee</i> Nikolaos Giarelis, Charalampos Mastrokostas, Ilias Siachos, Nikos Karacapilidis: Integrating Knowledge Graphs, Large Language Models and Explainable AI Techniques to improve Public Health Question Answering Areti Karamanou, Evangelos Kalampokis, Fotios Fitsilis, Georgios Theodorakopoulos, Konstantinos Tarabanis: Evaluating Open and Proprietary Large Language Models in Law Interpretation: The Case of the EU VAT Directive Marten Borchers, Delzar Habash, Eva Bittner: Developing Machine Learning Models for the Analysis of Citizens' Contributions from E-Participation	Room: U.0.24 Session 10 – Smart Cities <i>Session Chairs: Manuel Pedro Rodríguez Bolívar, Shefali Virkar, Joep Crompvoets</i> Javiera F. M. Macaya, Soumaya Ben Dhaou, Maria Alexandra Cunha: Women's safety perception in the smart city: Does smartness make a difference? Matthias Hartmann, Maria A. Wimmer: Maturity Models for Digital Twins in Smart Cities – Literature Review and Comparison Luca Alessandro Remotti, Maria Patrizia Meloni, Francesco Mureddu: The impact assessment of AI smart city services leveraging high value datasets	Room: U.0.22a Session 11 - Emerging Issues & Innovations <i>Session Chairs: Francesco Mureddu, Paula Rodriguez Müller, Anastasija Nikiforova</i> Anastasija Nikiforova, A. Paula Rodriguez Müller, Luca Tangi, Jaume Martin Bosch: The Future of Governance Beyond Bureaucracy through Proactive Public Services: No Proactivity No Party? Cesar Casiano Flores, Gül Özerol, Kris Lulofs, Sergio Alvarado Vazquez, Renate Postma: Co-creating a self-assessment framework for public administrations from a generative governance perspective in climate adaptation projects Euripidis Loukis, Ioanna Spachiou: Digital Transformation Patterns of Smart City Strategic Plans of Greek Local Government Organizations	Room: U.0.22b Session 12 - E-Government & E-Governance <i>Session Chairs: Ida Lindgren, Gabriela Viale Pereira, Marijn Janssen</i> Fredrik Carlsson, Nataliya Berbyuk Lindström, Johan Sandber: Digital Transformation through Collective Social Action – How Resource Disparities Can be Leveraged in Inter-Municipal Collaboration Niklas Kloth, Zoi Nikolarakis: Problems in Public Sector Digitalization Strategies Sarah Mehdi, Csaba Csaki: The Impact of E-Governance on Economic Growth and Foreign Direct Investment: A Comparative Study of Estonia, Hungary, Tunisia
17:15-18:15	IFIP 8.5 Business meeting Location: Campus Hall (416)			
18:30	Evening reception at the Filmbar in Kesselhaus - Campus Krems The reception will start at 18:30 and is expected to last until approximately 20:00. Please make your own dinner arrangements.			

Wednesday 3 September

08:30	REGISTRATION at Campus Hall			
9:00-10:30	Keynote Speech: “Transforming Through AI – From Vision to Reality in Higher Education” by Theresa Pardo, Associate Vice President for Research at the University at Albany Panelist: Marko Skoric, Associate Professor at City University of Hong Kong Chair: Ida Lindgren Best Paper Award: Manuel Pedro Rodríguez Bolívar Location: Campus Hall			
10:30-11:00	Coffee break Foyer			
11:00-12:30	Room: U.0.37 Session 13 - AI, Data Analytics & Automated Decision-Making; Artificial Intelligence Governance & its Societal Challenges <i>Session Chairs: Roel Dobbe, Csaba Csáki, Gregor Eibl</i> Jos Zuijderwijk, Iris Beerepoot, Thomas Martens, Eva Knies, Tanja van der Lippe, Hajo Reijers: TAPAS: A Pattern-Based Approach to Assessing Government Transparency Luca Tangi, A. Paula Rodriguez Müller, Marco Combetto: A Silent Partner: The Shadow Presence of Generative Artificial Intelligence in Public Administrations Saurav, Stanislav Mahula, Joep Crompvoets: People, Processes, Innovation Progress: Understanding Organizational Drivers of AI Adoption in the Public Sector	Room: U.0.24 Session 14 - Digital Society <i>Session Chairs: Lieselot Danneels, Thomas Lampoltshammer, Leif Sundberg</i> Nina Rizun, Yuliia Bartashevskia, Magdalena Ciesielska, Hanna Bondarovich: Interdisciplinary competencies for AI-enabled co-creation: Mapping public sector skills in Poland and Ukraine Michaela Schmidt, Ida Heggertveit Solem, Hanne Sara-Maria Höglund Rydén, Babak A. Farshchian: Succeeding in digital self-service: knowledge-sharing in citizen-caseworker interactions Dilek Dede, Mehmet Fatih Erkoç, Dinçer Dede, Bünyamin Bavli: Bridging the Digital Divide: Organisational Digital Competencies in Science and Art Centers	Room: U.0.22a Session 15 - E-Democracy & E-Participation <i>Session Chairs: Sara Hofmann, Noella Edelmann, David Duenas-Cid, Marius Rohde Johannessen</i> Petra Sintorn: From promise to practice: Exploration of differences in digital citizen participation in a municipal context Ursula Sokolaj, Casandra Grundstrom, Silvia Masiero: Conceptualizing Inclusive eParticipation. A systematic literature review. Raphael Palombo, Jan Westermann, Björn Niehaves: Framing Civic Engagement through E-Participation - Towards Immersive Public Decision Making	Room: U.0.22b Session 16 - E-Government & E-Governance <i>Session Chairs: Ida Lindgren, Gabriela Viale Pereira, Marijn Janssen</i> Isabell von Falkenhausen, Jana Plomin, Merle Heider: Stewarding of Open Government Data – a versatile task requiring a versatile role Mäjt Wik: Tinkering for Person-Centredness: Infrastructural Work in Digital Public Healthcare Leif Sundberg, Elin Wihlborg, Thomas Denk: Can Automation Increase Quality of Government? - a Study of Citizens’ Attitudes to Automation in Sweden
12:30-14:00	Lunch Poster Session: Panos Panagiotopoulos Location: Campus Hall			

14:00-15:30	<p>Room: U.0.37</p> <p>Session 17 - Artificial Intelligence Governance & its Societal Challenges <i>Session Chairs: Roel Dobbe, Csaba Csáki, Gregor Eibl</i></p> <p>Steffen Weis, Celine Montsch, Tharuni Delpechithrage, Binh An Patrick Nguyen: From Regulation to Implementation: Understanding the Impact of the EU AI Act on Public Sector Institutions in Germany</p> <p>Aleksander Buszydlik, Patrick Altmeyer, Roel Dobbe, Cynthia C. S. Liem: Understanding the Affordances and Constraints of Explainable AI in Safety-Critical Contexts: A Case Study in Dutch Social Welfare</p> <p>Wybe Segeren, Haiko van der Voort, Roel Dobbe: Systemic Risks of Algorithms in Social Welfare: Combining Actor Analysis and System Safety Analysis</p>	<p>Room: U.0.24</p> <p>Session 18 - Digital Society <i>Session Chairs: Lieselot Danneels, Thomas Lampoltshammer, Leif Sundberg</i></p> <p>Hans-Henning Näscher, Jan Schaffner, Michael Koddebusch: ReflectAI: Design and Evaluation of an AI Coach to Support Public Servants' Self-Reflection</p> <p>Jarle Lowe Sorensen, Eric Carlstrom, Laurits Rauer Nielsen, Lene Sandberg, Marius Rohde Johannessen, Lasse Berntzen, Amir Khorram-Manesh: TeleTraining in Crisis Management – A literature review</p> <p>Morten Meyerhoff Nielsen, Luís Nuno Barbosa: Online usability and service standards in the federal context: A comparative analysis of Australia and Canada</p>	<p>Room: U.0.22a</p> <p>Session 19 - E-Democracy & E-Participation <i>Session Chairs: Sara Hofmann, Noella Edelmann, David Duenas-Cid, Marius Rohde Johannessen</i></p> <p>Jonas von Werne, Moritz Mersmann: Digitization of Political Parties: The Role of Political Topics in Social Media Engagement during the 2024 German State Elections</p> <p>Uwe Serdült, Gabriel Hofmann, Marine Benli-Trichet, Anna Picco-Schwendener, Nangsay Seldon, Fabiano Angelico, Lorrain Fornerod, Borislav Mavrov, Jean-Patrick Villeneuve, Didier Gohourou, Stefan Kalberer, Jonathan Wheatley, Jonas Wüthrich, Melani Barlay, Melvin Vettukallel, Annisa Dea Rachmantya, Leondardo Colosante, Rossella Lorusso, Čedomir Markov, Junmo Cheon, Jolene Schuyler, Redina Berkachy, Ana Luisa de Moraes Azenha and Hyeon Su Seo: Unraveling the Digital Governance Systems Divide on a Global Scale</p> <p>Niyazi Karabulut, Nilay Yavuz: A Supply-Side Perspective on E-Participation and Digital Exclusion in Local Governments: A Thematic Analysis of Municipalities in Ankara, Türkiye</p>	<p>Room: U.0.22b</p> <p>Session 20 - Managing e-Government Projects; E-Government & E-Governance <i>Session Chairs: Vera Spitzer, Michael Koddebusch, Ulrik Bisgaard Ulsrod Røhl, Maria A. Wimmer</i></p> <p>Marcus Matteby: From Silos to Synergy: Institutional Entrepreneurship in Collective Digital Transformation within the Public Sector</p> <p>Fredrik Carlsson: Collective Digital Transformation: A Study of Inter-Municipality Collaboration in Sweden</p> <p>Stanislav Mahula, Jaume Martin Bosch and A. Paula Rodriguez Müller: Towards interoperable cross-border public services: Early insights from the implementation of interoperability assessments in the EU</p>
15:30-16:00	<p>Coffee break Foyer</p>			

16:00-17:30	Room: U.0.37 Workshop 1 - Building AI and Digital Governance Transformation Capacity in the EU and beyond - Shaping the AI4Gov-X Ecosystem and Platform <i>Chairs: Gianluca Carlo Misuraca, Claudio Feijoo, Marzia Mortati, Camilla Roveri</i>	Room: U.0.24 Workshop 2 - REALITIES Master Curriculum Validation Workshop <i>Chairs: Lucy Temple, Gabriela Viale Pereira, Moritz Wild, Manuel Pedro Rodriguez Bolivar, Tomasz Janowski, Grazyna Musiatowicz-Podbial, Elsa Estevez, Edimara Luciano</i>	Room: U.0.22a Workshop 3 – The future of circular economy monitoring: conceptualizing data, information and IT tools for effective policymaking <i>Chairs: Michiel Pauwels, Jolien Ubacht, René Herbert Reich, Boriana Rukanova, Luc Alaerts</i>	Room: U.0.22b Practitioner session 1 – Focus on (open) data <i>Chair: Anthony Simonofski</i> Christina Helf: parlament.fyi: A Practical Application of AI for Transparency in Parliamentary Data and Digital Governance Jaakko Karhu (Sivan Pättsch): Progress and trends in the national open source policies and legal frameworks Kathleen Jennrich: Once-only: opening up paths for the reuse of data - From an interoperable legal term to a consistent data model
18:30-23:00	Conference dinner: at Restaurant Loibnerhof, Unterloiben 7, 3601 Dürnstein Transportation will be provided from the university in Krems to the restaurant in Unterloiben. <u>Bus times:</u> 18:30 departure from University for Continuing Education Krems (meeting point in front of the 2Stein restaurant) to Restaurant Loibnerhof 21:30 and 22:30 departure from Restaurant Loibnerhof to University for Continuing Education Krems (drop off in front of the 2Stein restaurant)			

Thursday 4 September

08:30	REGISTRATION at the Campus Hall			
9:00-10:30	Room: U.0.37 Session 21 - Managing E-Government Projects <i>Session Chairs: Vera Spitzer, Michael Koddebusch, Ulrik Bisgaard Ulsrod Røhl, Maria A. Wimmer</i> Till Becker, Michael Koddebusch: In Search of Digital Talent: Evidence From Public Sector Job Advertisements in Germany Using LLM-Enabled Competence Classification Boniface Ushaka Adie, Mary Tate, Elizabeth Valentine, Wonhyuk Cho: Distributed Digital Leadership for All-of-Government Digital Transformation: Challenges and Enabling Processes Per Steiner, Leif Sundberg: What Constitutes ICT Supplier Capabilities? A Scoping Review and Integrated Framework	Room: U.0.24 Session 22 – Open Data <i>Session Chairs: Efthimios Tambouris, J. Ramon Gil-Garcia, Anneke Zuiderwijk</i> Vincent Meilinger, Sangeetha Reji, Gianni Pojani, Martin Koerwien: Enhancing Data Discoverability: A semantic item-based recommendation system for Open Data Catalogues Ramil Huseynov, Anastasija Nikiforova, Dimitrios Symeonidis, David Duenas-Cid: May the Data Be with You: Towards an AI-Powered Semantic Recommender for Unlocking Dark Data Tobias Siebenlist, Jennifer Gnyp: From Data to Knowledge: A Modular Framework for AI-Enhanced Enrichment of Open Data Portals	Room: U.0.22a Session 23 - E-Democracy & E-Participation <i>Session Chairs: Sara Hofmann, Noella Edelmann, David Duenas-Cid, Marius Rohde Johannessen</i> Vera Spitzer, Maria A. Wimmer: Use and awareness of e-participation offerings in a metropolitan area Josephine Ayebare, Steven Sam: The Socio-technical Factors that Influence the Use of E-Participation in Rural Uganda Jurlind Budurushi, Khalid Abdullah, Farhan Al Sadi, Hosam Zarouk, Abdelwahab Almasri, Armstrong Nhlabatsi: Enhancing Helios with Biometric Authentication and Smartphone-Automated Verifiability	Room: U.0.22b Session 24 - Digital Society <i>Session Chairs: Lieselot Danneels, Thomas Lampoltshammer, Leif Sundberg</i> Maria Booth, Ida Lindgren: Driving intraorganizational change through interdependent routines Lieselot Danneels: Alignment for digital transformation in government: A design perspective Brecht Weerheijm: Barriers created and overcome by automation in team sensemaking
10:30-11:00	Coffee break <i>Foyer</i>			

11:00-12:30	<p>Room: U.0.37</p> <p>Session 25 - Managing E-Government Projects <i>Session Chairs: Vera Spitzer, Michael Koddebusch, Ulrik Bisgaard Ulsrod Røhl, Maria A. Wimmer</i></p> <p>Nard Janssens, Marijn Janssen, Nitesh Bharosa: A Review of Governance Challenges in Cross-Ministerial Collaborations for IT-based Service Implementations</p> <p>Larissa Galdino de Magalhães Santos, Dulce Villegas, Björn Niehaves: GovTech strategic alignment and management in the public sector</p> <p>Gunnar Auth, Felix Kroemer: ECoProMD – Towards a Maturity Model and Method for Digital Project Management in Municipalities</p>	<p>Room: U.0.24</p>	<p>Room: U.0.22a</p> <p>Session 26 - Governance, Digital Legislation, & Policy: Emerging Issues & Innovations <i>Session Chairs: Anna-Sophie Novak, Peter Parycek, Edimara Mezzomo Luciano</i></p> <p>Tom Barbereau, Linda Weigl, Anne Fleur van Veenstra: Untangling the Digital Governance Landscape: A Framework and Application to the European Union</p> <p>Susanna Kuper, Juliane Schmeling, Philipp Martin, Qi Kang Chen: Data Product Designer: An Experimental Prototype to support Data-Driven Decision-Making</p> <p>Andreas Schmitz, Maria A. Wimmer, Cedric Pauken, Renzo Kottmann: SeMoX: Standardizing Standardization – A Semantic-driven Approach for Aligning Data Standards</p>	<p>Room: U.0.22b</p> <p>Session 27 - Digital Society <i>Session Chairs: Lieselot Danneels, Thomas Lampoltshammer, Leif Sundberg</i></p> <p>Cintia E. Melchiori: Digital welfare and women's ambivalent lived experiences: an interpretative phenomenological analysis</p> <p>Zong-Xian Huang, Mila Gascó-Hernandez, J. Ramon Gil-Garcia: Enabling Inclusive Civic Engagement in AI Initiatives: The Case of Queens Public Library</p> <p>Julia Trautendorfer, Lisa Hohensinn, Dennis Hilgers: Digital democracy in action: Analyzing civic engagement through European online petitions</p>
12:30-13:30	<p>Lunch Foyer</p>			

13:30-15:00	Room: U.0.37 Workshop 4 – Developing a Model for Sustainable Digital Co-Creation in the Public Sector <i>Chairs: Noella Edelmann, Nina Rizun, Naci Karkin, Magdalena Ciesielska, Aleksandra Revina, Nina Khairova, Demetrios Sarantis, Yuliia Bartashevskaya, Hanna Bondarovich</i>	Room: U.0.24 Workshop 5 - Institutional design for AI-enabled deliberation <i>Chairs: Sem Nouws, Marijn Janssen, Efthimios Tambouris</i>	Room: U.0.22a Workshop 6 - Sustainable digital twin prototypes for small towns and regions <i>Chairs: Thomas Delissen, Thomas Lampoltshammer, Lőrenc Thurnay</i>	Room: U.0.22b Practitioner session 2- Focus on national strategies <i>Chair: Lucy Temple</i> Pablo Roca: Collaboration and co-creation of the National Strategy to strength traditional food market: including the digital transformation approach Anna Katharina Frische: Exploring Trend and Technology Management in Digital Government: A Practitioner’s Perspective from the Deutsche Bundesbank Simon Dechamps: Embedded Research in Digital Government: Challenges and Opportunities of Working Within Public Administration Ecem Buse Sevinç Çubuk: Implications of the Quick Responses to the Need for Digital Talents in Public Administrations: Lessons from the Case of Türkiye
15:00-15:30	Coffee break Foyer			
15:30-16:45	Keynote Panel: “EGOV 2025, so what? – societal implications and policy recommendations” Moderated by European Commission, Joint Research Centre (JRC), Sven Schade and Paula Rodriguez Müller Panelists: Panelists: Maria A. Wimmer, Professor for eGovernment at University of Koblenz, Germany; Wim De Kinderen, Programme Director European Affairs at Brainport Development, the Netherlands, and President of the European Network of Living Labs (ENoLL); Dipl.-Ing. Peter Reichstädter, CIO / Head of the ICT Strategy Department of the Austrian Parliament; Rodolphe Doite, Senior Innovation Policy Expert at FARI - AI for Common Good Institute (ULB/VUB) Belgium Closing: Ida Lindgren Location: Campus Hall			
17.15 - 20:30	Social activity: Winery tour and wine tasting at the Loisium, Loisium-Allee 2, 3550 Langenlois. Transportation will be provided from the university in Krems to the winery in Langenlois. <u>Bus times:</u> 17:15 departure from University for Continuing Education Krems (meeting point in front of the 2Stein restaurant) to Loisium Langenlois 20:30 departure from Loisium Langenlois to University for Continuing Education Krems (drop off in front of the 2Stein restaurant)			

Poster Presentations

Posters will be presented during an extended lunch break on Wednesday, 3 September. There is a designated area for these presentations. Short descriptions of the posters are available in the CEUR proceedings.

Author(s)	Poster Title
Maja Berry	Unlocking the Full Potential of Public Records: A Conceptual Content Analysis on Archival Use
Maurus Enbergs, Sem Nouws, Roel Dobbe	Unsafe Social Welfare Systems: A System Safety Analysis of the Dutch Childcare Benefit Scandal
Rafail Promikyridis, Michail Polychronis, Efthimios Tambouris, Dimitrios Zeginis, Areti Karamanou, Evangelos Kalampokis, Konstantinos Tarabanis, Marius Johannessen, Lasse Berntzen	Exploring Personalized Information Provision in eGovernment
Chalisa Ivanka Salsabila, Stanislav Mahula, Joep Cromptvoets	Is more always merrier? An exploration of co-production and co-creation underlying open government data in Indonesia
Antoine Clarinval, Jonathan Crusoe	Added-value of Using Open Government Data in Citizen Participation
Eudes Adiba, Antoine Clarinval, Anthony Simonofski	Open Data Foraging: A Semantic Approach to Findability and Understandability
Dulce Maria Villegas Nunez	Informal Futures: Rethinking the Smart City to Bridge the Digital Divide and Foster Urban Belonging
Jaouhara Zouagui	From Consent to Explicit Request: Legal Engineering in the Single Digital Gateway
Amélie Otto, Anthony Simonofski	Data Spaces and Data Ecosystems: different names, same purpose?
Sofie de Wilde de Ligny, Iryna Susha, Koen Frenken	Legitimacy Tensions of Mobile Network Operator Data Sharing for Official Statistics: Lessons learned from the Netherlands and Finland
Luiza Schuch de Azambuja, Lita Akmentina	Facilitating Urban Climate Transitions Through City-to-City Learning: An Overview of the NetZeroCities Twinning Learning Programme
Nina Khairova, Virginia Dignum, Nina Rizun, Henry Lopez-Lega	AI Adoption in Public Services: Competency Gaps
Damir Safin, Dian Balta	User-Centric AI-based Interaction Design for Funding Recommendation Tools
Damir Safin, Dian Balta	Insights from Designing Agentic AI for an Improved Natural Language Processing in Civic Innovation Processes
Solange Mukamurenzi	Evaluating Digital Public Services in Swedish Municipalities
Valerie Albrecht	Collaborative Innovation in the age of generative AI: Empowering the Public Sector by building competences
Gianluca Misuraca, Matteo Nicolosi, Gregor Eibl, Lőrinc Thurnay	Institutional, pedagogical, strategic landscape of AI4Gov-X

Workshops

Workshops are organized throughout the conference. These are open to all participants of the conference. Short descriptions of the workshops are available in the CEUR proceedings.

#	Workshop Organizers	Workshop Title
1	Gianluca Carlo Misuraca, Claudio Feijoo, Marzia Mortati, Camilla Roveri	Building AI and Digital Governance Transformation Capacity in the EU and beyond - Shaping the AI4Gov-X Ecosystem and Platform
2	Lucy Temple, Gabriela Viale Pereira, Moritz Wild, Manuel Pedro Rodriguez Bolivar, Tomasz Janowski, Grazyna Musiatowicz-Podbial, Elsa Estevez, Edimara Luciano	REALITIES Master Curriculum Validation Workshop
3	Michiel Pauwels, Jolien Ubacht, René Herbert Reich, Borianna Rukanova, Luc Alaerts	The future of circular economy monitoring: conceptualizing data, information, IT tools for effective policymaking
4	Noella Edelmann, Nina Rizun, Naci Karkin, Magdalena Ciesielska, Aleksandra Revina, Nina Khairova, Demetrios Sarantis, Yuliia Bartashevskaya, Hanna Bondarovich	Developing a Model for Sustainable Digital Co-Creation in the Public Sector
5	Sem Nouws, Marijn Janssen, Efthymios Tambouris	Institutional design for AI-enabled deliberation
6	Thomas Delissen, Thomas Lampoltshammer, Lórenc Thurnay	Sustainable Digital Twin Prototypes for Small Towns and Regions

KEYNOTE PRESENTATIONS



Wolfgang Ebner, Chief Digital Officer of the Austrian Federal Government

Wolfgang Ebner, Director general for Digital and EGovernment, Federal CDO of Austria; 2022-2023: Chief of staff to the Secretary of State for Digital and Telecommunications; From 2020-2022 he was CDO of the Austrian Ministry for Digital and Economic Affairs; Deputy Director of the Directorate „Digitalization and E-Government“ of the Austrian Ministry for Digital and Economic Affairs; President of the Austrian Center for information security. From 2012 to 2018, he was Deputy Director of the Directorate „ICT and E-Government“ of the Ministry of Finance. Before 2012, Wolfgang Ebner had different functions within the Austrian Ministry of the Interior. He was Adviser to the Minister of Interior for technical matters as well as international issues, security research, Cyber Security Coordinator, Chief of Staff to the Director of Public Security. Wolfgang Ebner studied the law and completed additional studies and qualifications in information security



Theresa A. Pardo

Theresa A. Pardo serves as Associate Vice President for Research and Economic Development at the University at Albany, State University of New York. She also serves as Special Assistant to UAlbany's President Havidán Rodríguez, a Senior Fellow at the Center for Technology in Government and a Full Research Professor in the Rockefeller College of Public Affairs and Policy. Pardo is a Fellow of the National Academy of Public Administration and has been recognized with the University at Albany Distinguished Alumni Award, the Digital Government Society Distinguished Service Award, and the University at Albany Excellence in Teaching Award. Pardo has received numerous publication awards and is ranked among the top scholars in her field in terms of citations to her published work.



Marko M. Skoric

Marko Skoric is Associate Professor and Director of Graduate programs at the Department of Media and Communication, City University of Hong Kong. He holds a Ph.D. in Communication from the University of Michigan, and a B.Sc. in Psychology from the University College London. Marko's teaching and research interests are focused on new media and social change, with a particular emphasis on the civic and political implications of new communication technologies. His research has been featured in international news media, including The BBC, The Economist, and The Washington Post, and his study on video games cited by the Supreme Court of the United States (Brown v. Entertainment Merchants Assn).

LOCAL INFORMATION

Information about Krems and the University for Continuing Education Krems

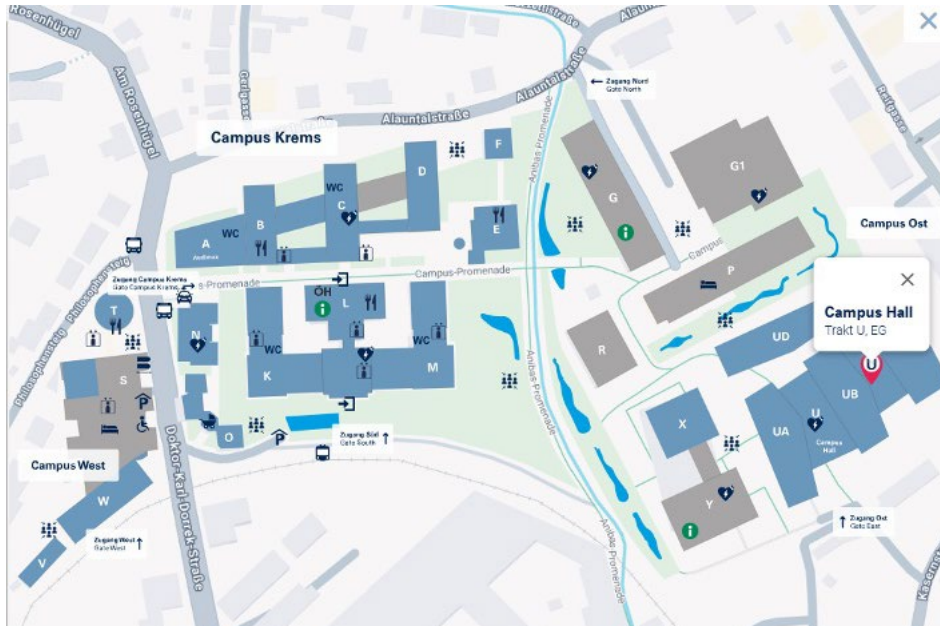
The IFIP EGOV-CeDEM-ePart 2025 conference will be held in Austria at the University for Continuing Education, Krems.

As the only public university in the German-speaking world dedicated exclusively to continuing education, the University for Continuing Education Krems is a leader in lifelong learning. Founded in 1995 as a center for scientific specialization, it designs its programs to address current and emerging societal challenges. With over 8,000 students in the 2023/24 winter semester and more than 700 staff members, the university is both a hub of academic excellence and a driving force of innovation in the dynamic student city of Krems. Focused on advancing the careers of working professionals, the university offers programs that are future-oriented and aligned with real-world demands. To date, over 30,000 graduates have completed their studies. Its research bridges disciplines and connects theory with practice, tackling today's pressing issues through a transdisciplinary approach that links science directly with society.

Krems an der Donau is one of Austria's oldest cities, located at the gateway to the picturesque Wachau Valley, a UNESCO World Heritage Site. Known for its rich history, vibrant cultural scene, and renowned wine region, Krems offers a unique blend of tradition and modernity. With its charming old town, contemporary art institutions, and dynamic student life, Krems is both a cultural gem and a thriving center for education and innovation.

Find your way to the University for Continuing Education Krems

The conference sessions will take place at the campus of University for Continuing Education Krems. Registration is made at the Campus hall (see map below). The address is: Dr.-Karl-Dorrek-Straße 30, 3500 Krems.



Find your way to Krems

By train

...from Vienna

- From Vienna Central Station (Wien Hauptbahnhof), take the ÖBB-Railjet (you can also get on in Wien Meidling, one stop after the Central Station) to St. Pölten, then change to the regional train to Krems (1 change); Duration: approx. 1:15h; trains operate every hour.
- From Franz-Josefs-Bahnhof (station), take the ÖBB-REX (you can also get on in Wien Spittelau or Wien Heiligenstadt) to Krems; Duration: 1:15h; trains operate every hour.
- From Vienna Airport, take the ÖBB-Railjet to St. Pölten, then change to the regional train to Krems (1 change); Duration: 1:40h; trains operate every hour.

...from St. Pölten

- Regional trains from St. Pölten Hauptbahnhof (station) also stop at Herzogenburg, Statzendorf, Paudorf, Göttweig, Furth-Palt before reaching Krems; Duration: approx. 30-45 minutes; trains operate every hour.

...from the railway station to the university

Several ways lead to the University for Continuing Education Krems from the main railway station (Bahnhof Krems):

- StadtBUS Krems (Line 1) (in German)
- Bus 715 (in German): direction Melk, short walk to the university
- Wachaubahn (Wachau Railway)
- Rental bike (there is a nextbike rental station directly at the railway station in Krems)
- To get from the train station to the university takes about 5 minutes by bus and about 8 minutes by bike.

By car

... from Vienna

From Vienna Airport (Wien Schwechat), follow the A4 towards Vienna (Wien), at the Prater junction follow the signs to Praha/A22, continue on the A22, at the Stockerau junction turn off to the right going towards Krems/St. Pölten/Tulln, continue on the S5 to Krems (approx. 100 km)

From downtown Vienna or north Vienna follow directions as described above - A22 to Stockerau – then follow the signs to S5 via Tulln to Krems (approx. 80km)

From the west or the south of Vienna, take the A1 to St. Pölten, then the S33 towards Krems; at the Traismauer junction turn off to join the B37. Then take the Melk/Krems Zentrum/Wachau exit and turn right to join the B3 going towards Melk/Spitz/Wachau (approx. 100 km).

In Krems, follow the B3 going towards Melk/Spitz/Wachau. At the crossing, keep left and go towards Stein/Spitz/Wachau, then follow the green "campus krems" signs.

... from Linz

Take the A1 to St. Pölten, then turn off to join the S33 going towards Krems. At the Traismauer junction, continue to the B37. Take the Melk/Krems Zentrum/Wachau exit, turn right to join the B3 towards Melk/Spitz/Wachau (approx. 160 km)

On the A1 to Melk, continue on the B3 towards Krems. At Emmersdorf follow the green "campus krems" signs. Very picturesque route through the Wachau region (World Heritage Site).

Social activities during the conference

Evening reception

An evening reception will be held at the Filmbar in Kesselhaus - Campus Krems, on Tuesday, 2 September. It will start at 18:30 and is expected to last approximately one hour. Please make your own arrangements for dinner afterwards.

Conference dinner

Attendees are warmly invited to the conference dinner on Wednesday, 3 September. Transportation will be provided from the university in Krems to the restaurant in Unterloiben. The bus will depart from the university at 18:30 and return from the restaurant at 21:30 and again at 22:30.

Bus times:

- 18:30 University for Continuing Education Krems – Restaurant Loibnerhof, Unterloiben 7, 3601 Dürnstein
- 21:30 Restaurant Loibnerhof - University for Continuing Education Krems
- 22:30 Restaurant Loibnerhof - University for Continuing Education Krems

Winery tour

We will end the conference with a winery tour and wine tasting on Thursday, 4 September. The event will take place from 17:15 to 20:30 at the Loisium. The address is Loisium-Allee 2, 3550 Langenlois

IFIP EGOV2026:

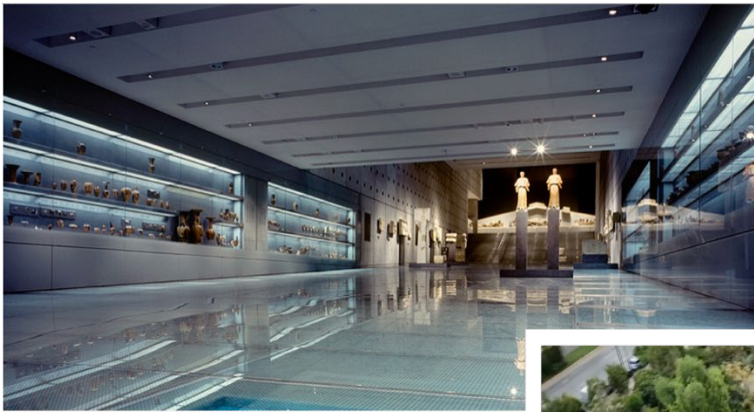
30 August – 3 September 2026, Athens, Greece

For the next edition of EGOV-CeDEM-ePart, we have the great pleasure of inviting you to Athens, Greece! Harokopio University of Athens, in co-operation with the University of the Aegean, will be the organizers of EGOV 2026.

Harokopio University of Athens is a Higher Education Institution founded in 1990. It is located in the center of Athens, near Acropolis, Parthenon and the famous Museum of Acropolis. It consists of four Departments: Economics and Sustainable Development, Nutrition and Dietetics, Geography and Informatics & Telematics. It has about 3500 students, and offers high quality undergraduate and postgraduate education. Also, it is active in research and participates in many international research projects. The local organization at Harokopio University of Athens will be supported by colleagues at the University of the Aegean; a public, multi-campus university located in Lesbos, Chios, Samos, Rhodes, Syros and Lemnos, Greece.

The conference sessions will take place from 1 to 3 September at Harokopio University of Athens. As part of the conference, we offer a PhD Colloquium on 30 August; a full-day event open to admitted students only and offers a limited number of PhD scholarships. We also offer a Junior Faculty School on August 31; a pre-conference day aimed at sharing experiences to promote the careers of young researchers interested in digitalization and government.

Welcome!





The conference is organized by the IFIP WG 8.5 Information Systems in Public Administration

IFIP Working Group 8.5 Elected Officers

Chair: Ida Lindgren, Linköping University, Sweden

Vice-Chair: Gerhard Schwabe, University of Zurich, Switzerland

Vice-Chair: Efthimios Tambouris, University of Macedonia, Greece

Secretary: Gabriela Viale Pereira, University for Continuing Education, Austria

Additional board members

Marijn Janssen, Delft University of Technology, The Netherlands

Lieselot Danneels, Ghent University, Belgium

Peter Parycek, Fraunhofer Fokus, Germany / University for Continuing Education, Austria

Conference chairs, EGOV2025

Lieselot Danneels, Ghent University, Belgium

Sara Hofmann, University of Agder, Norway

Marijn Janssen, Delft University of Technology, the Netherlands

Ida Lindgren, Linköping University, Sweden

Peter Parycek, Fraunhofer Fokus, Germany

Gabriela Viale Pereira, University for Continuing Education Krems, Austria

Gerhard Schwabe, University of Zurich, Switzerland

Efthimios Tambouris, University of Macedonia, Greece

Jolien Ubacht, Delft University of Technology, The Netherlands

Program Committee Chairs

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- Ida Lindgren, Linköping University, Sweden
- Gabriela Viale Pereira, University for Continuing Education Krems, Austria
- Marijn Janssen, Delft University of Technology, the Netherlands

General eDemocracy and eParticipation Track

- Sara Hofmann, University of Agder, Norway
- Noella Edelmann, University for Continuing Education Krems, Austria
- David Duenas-Cid, Kozminski University, Poland
- Marius Rohde Johannessen, University of South-Eastern Norway

Digital Technologies and Sustainability Development Track

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- Iryna Sussha, Utrecht University, The Netherlands
- Gianluca Misuraca, Universidad Politécnica de Madrid, Spain
- René Reich, KU Leuven, Belgium

Digital Society Track

- Lieselot Danneels, Ghent University, Belgium
- Thomas Lampoltshammer, University for Continuing Education Krems, Austria
- Leif Sundberg, Mid Sweden University, Sweden

Emerging Issues and Innovations Track

- Francesco Mureddu, The Lisbon Council, Belgium
- Paula Rodriguez Müller, Joint Research Centre, European Commission, Spain
- Anastasija Nikiforova, Tartu University, Estonia

AI, Data Analytics, Automated Decision-Making Track

- Euripidis Loukis, University of Aegean, Greece
- Evangelos Kalampokis, University of Macedonia, Greece
- Habin Lee, Brunel University London, United Kingdom

AI Governance and its Societal Challenges Track

- Roel Dobbe, Technical University of Delft, The Netherlands
- Csaba Csáki, Corvinus University of Budapest, Hungary
- Gregor Eibl, University for Continuing Education Krems, Austria

Smart Cities (Government, Districts, Communities & Regions) Track

- Manuel Pedro Rodríguez Bolívar, University of Granada, Spain
- Shefali Virkar, WU Vienna University of Economics and Business, Austria
- Joep Crompvoets, KU Leuven, Belgium

Open Data: Social and Technical Aspects Track

- Efthimios Tambouris, University of Macedonia, Greece
- J. Ramon Gil-Garcia, University at Albany, State University of New York, USA
- Anneke Zuiderwijk, Delft University of Technology, The Netherlands

Governance, Digital Legislation, Policy Track

- Anna-Sophie Novak, University for Continuing Education Krems, Austria
- Peter Parycek, Fraunhofer Fokus, Germany
- Edimara Mezzomo Luciano, Pontificia Universidade Católica do Rio Grande do Sul, Brazil

Managing E-Government Projects Track

- Vera Spitzer, University Koblenz, Germany
- Michael Koddebusch, ERCIS, University Münster, Germany
- Ulrik Bisgaard Ulsrod Røhl, Copenhagen Business School, Denmark
- Maria A. Wimmer, University Koblenz, Germany

Practitioners - Researchers Collaboration Track

- Anthony Simonofski, University of Namur, Belgium
- Ulf Melin, Linköping University, Sweden
- Lucy Temple, University for Continuing Education Krems, Austria

PhD Colloquium Chairs

- Gabriela Viale Pereira, University for Continuing Education Krems, Austria
- Ramon Gil-Garcia, University at Albany, USA
- Lieselot Danneels, Ghent University, Belgium
- Michael Koddebusch, University of Münster, Germany

Junior Faculty School Chairs

- Gabriela Viale Pereira, University for Continuing Education Krems, Austria
- Ramon Gil-Garcia, University at Albany, USA
- Lieselot Danneels, Ghent University, Belgium
- Ida Lindgren, Linköping University, Sweden

Workshops and Poster Chairs

- Panos Panagiotopoulos, Queen Mary University of London, UK
- Ida Lindgren, Linköping University, Sweden

Chair of Outstanding Papers Awards

- Manuel Pedro Rodríguez Bolívar, University of Granada, Spain
- Noella Edelmann, University for Continuing Education Krems, Austria