

2nd Call for Papers/Proposals

dg.o 2025: 26th Annual International Conference on Digital Government Research

Conference Theme

Digital government fostering social cohesion for reducing inequalities

Pontifical Catholic University of Rio Grande do Sul

Porto Alegre, Brazil

June 09-12, 2025

<https://dgsociety.org/dgo-2025/call-for-papers/>

The Digital Government Society (DGS) announces the 26th Annual International Conference on Digital Government Research - dg.o 2025, under the theme **Digital government fostering social cohesion for reducing inequalities**. The dg.o 2025 will be hosted by the Pontifical Catholic University of Rio Grande do Sul, Porto Alegre City, Brazil, June 9-12, 2025. The dg.o conferences are an established forum for presentation, discussion, and demonstration of interdisciplinary research on digital government, civic engagement, technology innovation, and related applications and practice. Each year, the conference brings together scholars recognized for the interdisciplinary and innovative nature of their work, their contributions to theory and practice, their focus on relevant and timely topics, and the quality of their research and writing.

THEME & TRACK TOPICS

The 26th Annual International Conference on Digital Government Research (dg.o 2025) will feature the theme **Digital government fostering social cohesion for reducing inequalities**. It focuses on strong social bonds in civic society, with responsive democracy and impartial law enforcement aiming at collaboratively addressing latent social conflicts. It involves building shared values in communities facing common challenges in an attempt to reduce disparities by increasing citizens' feeling of belonging to a community and their engagement.

A wide variety of constructive social outcomes are possible when communities are engaged. Three levels can be considered to comprehensively understand the complex construct of social cohesion. The individual level involves keeping an open and constructive communication aiming at building participation spheres and a space to show discontent, as well as encouraging bottom-up initiatives, creating a sense of belonging, and increasing recognition and legitimacy. The community level involves the effort to stimulate shared loyalty, solidarity, and mutual moral support, strengthening communities' social relations and bonds, trust, and social capital, creating a social environment based on civic engagement, shared values, group values rewards, and goal attainment. The institutional level consists of social organizations looking to reduce social conflict, inequalities, and exclusion by bringing organizations together with citizens in collaborative and smart governance efforts. Social cohesion involves many aspects that societies might improve, and digital government offers essential means to foster social cohesion, especially in the global south, where particular inequalities can be observed.

Considering this context, meaningful connectivity is a critical issue for digital government. Digital inequalities in access and ICT use are consequences of economic, social, and cultural gaps in global south societies. Continuing to develop digital government initiatives is not enough to overcome these gaps. A systemic coping of the challenges for inclusion and citizenship in the digital environment must consider the different needs and current stage of digital government adoption, especially for women, black and Indigenous people, citizens living in rural and marginalized areas, and socioeconomically vulnerable populations. Primary access means are needed to ensure minimum connectivity conditions, such as availability of devices, reliable connection, and digital skills, among other critical

aspects. Public policies promoting universal and significant connectivity must be anchored in countries' economic, cultural, and social development, recognizing the Internet as an essential tool for accessing fundamental rights and combating inequalities. This complex context needs to be considered when selecting, developing, and implementing digital government technologies.

IMPORTANT DATES:

January 31, 2025: Papers, workshops, tutorials, and panels are due
February 24, 2025: Application deadline for doctoral colloquium
March 26, 2025: Author notifications (papers, workshops, tutorials, panels)
April 2, 2025: Posters and demo proposals due
April 9, 2025: Doctoral colloquium notification
April 9, 2025: Poster/demo author notifications
April 14, 2025: Author registrations are due
April 14, 2025: Paper revision due (camera ready)
April 18, 2025: Early registration closes
April 21, 2025: Regular registration begins
May 5, 2025: Proceeding copyrights approval and publishing system due
June 9-12, 2025: dg.o 2025 conference

SUBMISSION TRACKS

Track 1 - Application of Artificial Intelligence, Data Science, and Computational Methods for Data-driven governance

Loni Hagen (University of South Florida, United States of America)
Kellyton Brito (Universidade Federal Rural de Pernambuco, Brazil)
Charalampos Alexopoulos (University of the Aegean, Greece)
David Valle-Cruz (Universidad Autónoma del Estado de México, Mexico)
Shefali Virkar (WU Vienna University of Economics and Business, Austria)

Track 2 - Artificial Intelligence Transforming the Public Sector

Marijn Janssen, (Delft University, The Netherlands)
Adegboyega Ojo (Carleton University, Canada)
Sehl Mellouli, (Université Laval, Canada)

Track 3 - Beyond Bureaucracy & e-Anarchy: Self-Governance of the Public Sphere and Innovative Use of Technology by Civil Society

Alois Paulin (University of Public Administration and Finance Ludwigsburg, Germany)
Robert Müller-Török (University of Public Administration and Finance Ludwigsburg, Germany)
Zach Bastick (Harvard University, United States of America; University of Oxford, United Kingdom)

Track 4 - Data-Driven Services in Government for Evidence-Based Policy and Public Value

Hsien-Lee Tseng (National University of Taiwan, Taiwan)
Magdalena Ciesielska (Gdańsk University of Technology, Poland)

Track 5 - Digital Democracy & AI

Jawad Haqbeen (Kyoto University, Japan)
Takayuki Ito (Kyoto University, Japan)
Sofia Sahab (Kyoto University, Japan)

Track 6 - Digital Government and Sustainable Development Goals

Jolien Ubacht (TU Delft, the Netherlands)

Iryna Susha (Utrecht University, the Netherlands)

Rony Medaglia (Copenhagen Business School, Denmark)

Manuella Maia Ribeiro (Regional Center for Studies on the Development of the Information Society, Brazil)

Track 7 - Digital Government Cybersecurity Management: Paradoxical Tensions and Responsible Innovation

Sukumar Ganapati (Florida International University, United States of America)

Kevin C. Desouza (Queensland University of Technology, Australia)

Donavon A. Johnson (Florida International University, United States of America)

Track 8 - Digital Government for Stronger Society

David Duenas-Cid (Kozminski University, Poland)

Elsa Estevez (Universidad Nacional del Sur, Argentina)

Tomasz Janowski (Gdańsk University of Technology, Poland; University for Continuing Education Krems, Austria)

Track 9 - Digital Platform Government and Core Public Values

JooHo Lee (University of Nebraska at Omaha, United States of America)

Wookjoon Sung (Seoul National University of Science and Technology, South Korea)

Track 10 - Digital Transformation in Subnational Governments

Beatriz Barreto B. Lanza (IDB, Brazil)

J. Ramon Gil-Garcia (CTG SUNY Albany, United States of America)

Maria Alexandra Cunha (Fundação Getúlio Vargas, Brazil)

Thiago José Tavares Ávila (Fundação Getulio Vargas; Brazil)

Track 11 - Generative Artificial Intelligence in Government

Fadi Salem (MBR School of Government, United Arab Emirates)

Gianluca Misuraca (Universidad Politécnica de Madrid, Spain)

Theresa A. Pardo (University at Albany, United States of America)

Track 12 - Government Cyberinfrastructure and Platforms for Discovery and Innovation

Richard Knepper (Cornell University, United States of America)

Kerk Kee (Texas Tech University, United States of America)

Yu-Che Chen (University of Nebraska, United States of America)

Track 13 - GovTech and Digital Autonomy

Nitesh Bharosa (Delft University of Technology, The Netherlands)

Tomasz Janowski (Gdańsk University of Technology, Poland; University for Continuing Education Krems, Austria)

Luiz Pinheiro (Positivo University, Brazil)

Yogesh K Dwivedi (Swansea University, United Kingdom)

Track 14 - Increasing citizen engagement and active citizenship through digital government

Edimara M. Luciano (Pontifical Catholic University of Rio Grande do Sul, Brazil)

Gabriela V. Pereira (University for Continuing Education Krems, Austria)

Carmine Bianchi (Università degli Studi di Palermo, Italy)

Track 15 - Legal Informatics – Foundations and Applications

Peter Parycek (Frauenhofer Fokus, Germany)

João Maurício Adeodato (Federal University of Pernambuco, Brazil)

Diogo Sasdelli (University for Continuing Education Krems, Austria)

Track 16 - Organizational Factors, Adoption Issues and Value Creation of Digital Government

Michael Ahn (UMass Boston, United States of America)

Luis F. Luna-Reyes (University at Albany, United States of America)

Jing Zhang (Clark University, Main, United States of America)

Chris Hinnant (Florida State University, United States of America)

Track 17 - Re-imagining flexible work in the public service: the shift to remote and hybrid offices

Fernando Kleiman (TUDelft, The Netherlands)

Maria Gintova (McMaster University, Canada)

Track 18 - Smart Cities for Social Cohesion

Leonidas Anthopoulos (University of Thessaly, Greece)

Soon Ae Chun (City University of New York, United States of America)

Track 19 - Social Media and Government - Democratic challenges, regulation, uses of platforms, and actors' behavior

Rodrigo Sandoval-Almazan (Universidad Autónoma del Estado de México, México)

J. Ignacio Criado (Universidad Autónoma de Madrid, Spain)

Nadzeya Sabatini (Gdansk University of Technology, Poland; Università della Svizzera italiana, Switzerland)

Kellyton Brito (Universidade Federal Rural de Pernambuco, Brazil)

Track 20 - Sustainable and Ethical Public Service Co-Creation

Nina Rizun (University of Technology, Poland)

Noella Edelmann (University of Continuing Education Krems, Austria)

Track 21 - Sustainable Public and Open Data Ecosystems for inclusive and innovative Digital Government

Anastasija Nikiforova (University of Tartu, Estonia)

Anthony Simonofski (Université de Namur ASBL, Belgium)

Anneke Zuiderwijk (Delft University, The Netherlands)

Manuel Pedro Rodríguez Bolívar (University of Granada, Spain)

Track 22 - Digital Government: Bachelor and Master Student Track

Hendrik Scholta (German University of Administrative Sciences, Germany)

Chung-Pin Lee (National Taipei University, Taiwan)

Guilherme C. Wiedenhöft (Federal University of Rio Grande, Brazil)

Track 23 - Dialogues about Latin America (Portuguese, Spanish and English track)

Elsa Estevez (Universidad Nacional del Sur, Argentina)

Maria Alexandra Cunha (Fundação Getúlio Vargas, Brazil)

Rodrigo Sandoval-Almazan (Universidad Autónoma del Estado de México, México)

Track 24 - Digital Government Ecosystem Cases: Collaboration for enhancing transformative innovations and overcoming challenges

Claudia Cappelli (University of Rio de Janeiro State (UERJ), Brazil)

Vanessa Nunes (Inteli Leadership and Technology Institute, Brazil)

SUBMISSION TYPES AND FORMATS

Research papers – double blind review: research papers present innovative digital government research results in the form of formal scholarly papers. Papers on any digital government topic and using any research methodology are welcome. Relevance to digital government problems, goals, or policies must be explicit. Research papers are limited to approximately 8,000 words.

Management or policy papers – double blind review: research papers that describe and evaluate practical digital government projects or initiatives, discuss major policy themes, or present and evaluate management approaches to digital government initiatives and programs. Management or policy papers are limited to approximately 5,000 words.

Panels: panel proposals should include information about the theme and goals of the panel, a summary of the digital government issues or questions that the panel will address, statements about the value of the discussion to conference attendees, and how well-suited the topic is to a panel discussion. In addition, the proposal should include information about the expertise of the moderator and panelists in the selected issues. Please include names, institutional affiliations, addresses, email, and phone numbers of the contact person, moderator, and presenter(s). Panel proposals are limited to approximately 2,500 words.

Posters: poster summaries should outline the nature of the research, policy, or project and describe why the work will be of interest to dg.o attendees. Poster summaries are limited to approximately 2,500 words and should follow the proceedings template.

System Demonstrations (Demo): system demonstrations should outline the nature of the system and describe why the demonstration is likely to be of interest to dg.o attendees. Demonstrations of interest include systems under development or in active use in research or practice domains. System demonstration summaries are limited to approximately 2,500 words.

Short case practical report: specific for Track 24 - Digital Government Ecosystem Cases: Collaboration for enhancing transformative innovations and overcoming challenges. Documents should share relevant practical cases, challenges faced, strategies used, and main results with the digital government community. These will be discussed during the special session Digital Government Ecosystem Gathering. Short case practical report summaries are limited to approximately 5,000 words.

Workshops: workshops offer interactive sessions in which the workshop host and participants discuss and engage in activities designed to facilitate joint learning and further exploration of a particular subject. We seek workshop proposals on any e-government research or management topic. The proponents will be responsible for identifying and selecting participants for the workshop and conducting workshop activities. Workshop proposals are limited to approximately 2,500 words.

Doctoral Colloquium: the doctoral colloquium is a highly interactive full-day forum in which Ph.D. students meet and discuss their work with each other and with senior faculty from a variety of disciplines associated with digital government research. Ph.D. students can submit papers describing their planned or in-progress doctoral dissertation covering any research areas relevant to digital government. Ideally, student participants will have completed one or two years of doctoral study or progressed far enough in their research to have a structured proposal idea and preliminary findings but have yet to reach the stage of defending their thesis. We expect students at this study stage to gain the most value from feedback on their work and the more general discussions of doctoral programs and scholarly careers. See the detailed announcement for complete information on the colloquium and how to apply. The material provided in applications to the doctoral colloquium will not be published in the proceedings. However, we encourage students to submit finished research

to one of the paper tracks or as a poster or demo. Doctoral colloquium applications are limited to approximately ten pages, not including references, tables, and figures.

SUBMISSION GUIDELINES

Submit your work via EasyChair: <https://easychair.org/conferences/?conf=dgo2025>

Submissions need to follow the guidelines established for the dg.o conference.

All submissions should use the conference proceedings submission template (with the exception of the doctoral colloquium). The template can be obtained at <https://dgsociety.org/dgo-2025/submission/>.

Each author can be a co-author of up to three papers. Each paper should be submitted to only one track; in case it is not followed, the last submission will be considered.

Research and Management and Policy papers will be reviewed through a double-blind process. Therefore, author names and contact information must be omitted from the submission.

Authors must choose a specific track while submitting it in EasyChair to assist the program committee in the review process.

All submissions will be checked for plagiarism.

In March 2025, registered authors will receive email notifications regarding the camera-ready submission guidelines and procedures.

At least one author is expected to attend the conference to present the work. All accepted submissions require at least one author to be registered for the conference for it to be included in the conference proceedings. The authors of more than two papers can register for and present at most two co-authored papers. Some other co-author registration and presentation are required from the third paper onwards.

Travel Grant

Up to five \$1,000 travel grants are offered by the Digital Government Society to support in person attendance at the dg.o 2025 conference by researchers (PhD students and faculty) from medium and low HDI countries. Grants may be used for travel and accommodation. In addition, awardees will have their conference registration fee, which includes participation in all sessions and all meals, waived. To be eligible for a DGS travel grant, the author must have a paper accepted at dg.o 2025 and apply before April 1st, 2025.

PUBLICATIONS

All accepted research, management, case study or policy papers and panel, poster, and system demonstration descriptions will be published in the conference proceedings and indexed in the DBLP

bibliography system. Workshop and tutorial descriptions can also be published in the conference proceedings, depending on the authors, and decided by the program chairs.

OPPORTUNITIES FOR JOURNAL SPECIAL ISSUES

Authors of selected papers will be invited to submit significantly extended versions to the special issues of various journals. Some possible venues include but not limited to:

- Government Information Quarterly
- Information Polity
- Digital Government: Research and Practice
- Transforming Government: People, Process and Policy

Other journals may be opportunely added to this list.

BEST PAPER AWARDS

Outstanding achievement awards will be presented in four categories:

- Research category
- Management, case study, and policy category
- Poster category
- Reflected and related to the Latin America context
- Short case report from e-government ecosystem representatives

CONFERENCE CHAIRS

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Yogesh K Dwivedi (Swansea University, United Kingdom)
Yu-Che Chen (University of Nebraska, United States of America)
Zach Bastick (Harvard University, United States of America)

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Erica Menezes - Federal University of Rio de Janeiro, Brazil

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Rosiane A. Palacios, Pontifical Catholic University of Rio Grande do Sul, Brazil