The Digital Government Society Newsletter is a quarterly publication by the communications committee that contains information for the society members and partners. Submissions of newsletter articles, photos, videos, links and announcements are welcome. Please email the communications committee to dgs-info@dgsociety.org.

Spotlight


- Call for Bids to host dg.o 2017 ...

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DGS Officers

dg.o 2015, Reduced Registration Fees for Students and a New Level of Board Transparency

dg.o 2015 is almost upon us! I hope you are all preparing to join fellow Society members and other colleagues to explore the latest in digital government research while also enjoying Arizona and Arizona State University. The conference committee, led by Conference Co-Chairs Karen Mossberger (ASU) and Natalie Helbig (NYS Dept. of Health), is putting the final touches on the conference including finalizing this year’s keynotes speakers Susan Crawford, author and visiting professor, Harvard Law School and Co-director of Harvard’s Berkman Center and Bob Worsley, Arizona State Senator, among others. Mary Feeney (ASU), Organizing Chair, is working tirelessly to ensure that all details are addressed and that dg.o 2015 is a great experience for all involved. Thanks to Program Co-Chairs Jing Zhang (Clark University) and Yushim Kim (ASU), the program for dg.o 2015 is shaping up wonderfully with a set of high quality papers, a rich offering of workshops and panels, and the highly-regarded digital government doctoral colloquium. A special thanks to all the Track Chairs and the members of the dg.o 2015 Program Committee for all their work on this program! As in past years, this year’s program will include a DGS
member meeting, a conference dinner and a variety of wonderful opportunities to network with fellow dg.o participants.

The DGS is happy to announce that student registration fees have been reduced, making the conference an even more attractive opportunity for students to experience one of the top academic conferences in digital government, to meet fellow students and to interact with leading and emergent scholars. Early registration for student members of DGS is $90. Please encourage your students to take advantage of this opportunity! Don’t forget the Val Gregg Fund as a way to support student participation at dg.o. Help us keep Val Gregg’s commitment to student participation at dg.o alive. Donations for the fund are needed and much appreciated!

The DGS Board has adopted a new policy to ensure board transparency. Each month following the approval of the Board minutes, the DGS Secretary will provide a summary of the Board meeting to the DGS Communications Committee for inclusion in the weekly DGS news feed. Other recent Board activities include the reactivation of the Liaison Committee charged with building alliances and partnership with other societies, conferences, and special interest groups, including co-organizing panels, workshops and other knowledge sharing events. Thanks to Chris Reddick (UTAustin) for agreeing to lead this important DGS committee. If you are interested in working on this committee or would like to partner with DGS in some way, please contact Chris at chris.reddick@utsa.edu

Please continue to spread the word about the DGS to your friends and colleagues in both the academic and practice worlds and encourage them to join us at dg.o 2015!

I look forward to seeing you in Arizona in May!

Best Regards,
Theresa Pardo
President, Digital Government Society

News on dg.o2015

dg.o 2015, 16th Annual International Conference on Digital Government Research Digital Government and Wicked Problems: Climate Change, Urbanization, and Inequality

- Registration and Fee Rates
- Register Now!

36 research and policy papers are accepted to various tracks. We thank PC members for their reviews and discussions to select the quality papers.

Doctoral Colloquium at dg.o 2015
Eight doctoral students have been accepted with travel grants. We remind you!!! Don’t forget to bring your posters.

Participants to the excursion at dg.o 2015
Join us for a cool day in the mountains of Sedona, Arizona. Saturday May 30, 2015, 8:00am-2:30pm
Cost per person: $55US
Registration cost includes transportation and park entrance fees. http://dgo2015.dgsociety.org/field-trip-saturday

Workshop and tutorial at dg.o 2015
2 tutorials and 3 workshops will be available.
Please contact the chairs (Dolores E. Luna Reyes and Joshua Uebelherr) for the detailed info for requirements and questions.

Member News/Announcements

Call for Bids – dg.o 2017 conference site
The Digital Government Society (DGS) hereby invites bids to host the 18th annual international conference on Digital Government Research (Deadline for the preliminary proposal is due on May 15, 2015.)
https://dgsociety.org/sites/default/files/call-for-bids.pdf

CTG Announces Two Post-Doc Positions Starting September 2015
The Center for Technology in Government (CTG) at the University at Albany, State University of New York, is pleased to announce that up to two Postdoctoral Associates in Digital Government will be hired for a one-year period starting on or before September 1, 2015. The two positions are 12 month, state funded positions with the possibility of renewal dependent on success, progress, and availability of future funding. CTG invites applications from emergent researchers with a record of scholarly publications in the fields of public administration and digital government, broadly defined. Each Postdoctoral Associate will be required to teach one MPA or undergraduate course per semester. Appointees will be affiliated with a NASPAA-accredited public administration program that is ranked 3rd nationally in Information Technology Management by US News and World Report. For details see: http://www.ctg.albany.edu/about/about?sub=employment

New Editors-in-chief for Government Information Quarterly
Marijn Janssen and Tomasz Janowski have been appointed as Co-editors-in-Chief for Government Information Quarterly, succeeding John Bertot, who is our past president of the Digital Government Society.
https://dgsociety.org/new-editors-chief-government-information-quarterly

Job opening: Dean, School of Policy, Government, and International Affairs
George Mason University has a vacancy for the Dean of the School of Policy, Government, and International Affairs

Member Research Publications

Journal Special Issues

Special Issue on "Creating Public Value through Digital Government" Information Polity (coming soon)
Edited by: Jing Zhang, Gabriel Puron Cid and Ramon Gil-Garcia

Special Issue on “Smart Cities, Smart Government, and Smart Citizens” International Journal of E-Planning Research (IJEPR) (coming soon)
Edited by: Gabriel Puron-Cid, Ramon Gil-Garcia and Jing Zhang

Special Issue "Open and Smart Governments: Strategies, Tools, and Experiences" Government Information Quarterly (coming soon)
Edited by: J. Ramon Gil-Garcia, Jing Zhang, and Gabriel Puron-Cid

Special Issue “Open Government meets Social Data,” Future Internet, Vol 6(2-3)
http://www.mdpi.com/journal/futureinternet/special_issues/open-government
Edited by: Soon Ae Chun

Journal Articles and Book Chapters:

Weiyun Chen, et al. (2015) Modelling Fixed Odds Betting for Future Event Prediction. This research builds a structural model based on a Belief-Decision framework as the event probability estimator of the market.

J. Ramon Gil-Garcia, et al. (2015) Reflexiones sobre la evaluación de los portales de gobierno en Internet. En el artículo se propone un modelo de análisis integral que considera los determinantes, las características y los resultados de las aplicaciones de gobierno digital.
http://www.jstor.org/stable/10.1086/680154

John Bertot, et al. (2015) Digital Inclusion and the Affordable Care Act: Public Libraries, Politics, Policy, and Enrollment in “Obamacare”. Building on the data from a national survey of the digital inclusion roles of public libraries, this article examines the health literacy and inclusion roles and initiatives of public libraries within the highly politicized context of health care following the passage of the ACA.
http://www.tandfonline.com/doi/abs/10.1080/01616846.2015.1000770#.VRBfzY7F-Ck

Karine Nahon and Alon Peled (2015) Towards Open Data for Public Accountability: Examining the US and the UK Models. The paper examines the ways in which public agencies in the two leading OGD countries, the US and the UK, have released information assets to promote public sector accountability.

Luna Reyes L. F. et al. (2015) The role of joint actions in the performance of IT clusters in Mexico. The purpose of this article is to show the importance of joint actions and institutions for collaboration (IFCs) in the development and performance of information technology (IT) business clusters in the context of Mexico.

Marijn Janssen, et al. (2015) Exploring the Factors Influencing the Adoption of Open Government Data by Private Organisations. This paper develops a framework for identifying factors influencing the adoption of Open Government Data (OGD) by private organizations.

Marijn Janssen, et al. (2015) E-Government 2.0: Back to Reality, a 2.0 Application to Vet. This chapter goes back to the origins of e-government 2.0 concept and compares to initial e-government concept with regard to characteristics, related issues and research questions.
http://link.springer.com/chapter/10.1007/978-3-319-08081-9_1

Paul T. Jaeger, et al. (2015) Digital Inclusion and the Affordable Care Act: Public Libraries, Politics, Policy, and Enrollment in “Obamacare”. This article examines the health literacy and inclusion roles and initiatives of public libraries within the highly politicized context of health care following the passage of the ACA.
http://www.tandfonline.com/doi/abs/10.1080/01616846.2015.1000770#.VRFBzY7F-Ck

Paul T. Jaeger, et al. (2015) The Virtuous Circle Revisited: Injecting Diversity, Inclusion, Rights, Justice, and Equity into LIS from Education to Advocacy. This article offers a series of cases from LIS education programs and information institutions focusing on intersecting issues of diversity, inclusion, rights, justice, and equity.
http://www.jstor.org/stable/10.1086/680154

Rodrigo Sandoval-Almazan (2015) Using Twitter in Political Campaigns: The Case of the PRI Candidate in Mexico. This research is focused in understanding this kind of behavior, analyzing the case of the presidential candidate Enrique Peña Nieto (PRI) in Mexico who won the presidency with a large participation but without the support of Twitter users.
http://www.igi-global.com/article/using-twitter-in-political-campaigns/124889

Scott Robertson, et al. (2015) Navigating Imagined Audiences: Motivations for Participating in the Online Public Sphere. This paper reports on a qualitative interview study of social media use by politically interested citizens.
http://dl.acm.org/citation.cfm?id=2675187

http://www.igi-global.com/chapter/participatory-environmental-planning-platform/125697

Vishanth Weerakkody, et al. (2015) Investigating success of an e-government initiative: Validation of an integrated IS success model. The purpose of this paper is to examine the success (by measuring intention to use and user satisfaction) of the online public grievance redressal system (OPGRS) from the perspective of the citizens of India.
http://link.springer.com/article/10.1007/s10796-014-9504-7

Conference presentations & proceedings:

Workshop presentations and other reports:


Case Studies:


Other Related Events

14th IFIP International Conference on eGovernment (IFIP EGOV2015) and 7th IFIP International Conference on eParticipation (IFIP ePart2015)
University of Macedonia, Thessaloniki, Greece, Electra Palace Hotel, August 30- 3 September

Seventh IFIP International Conference on New Technologies, Mobility and Security
Registration: http://www.ntms-conf.org
More information please visit: www.ntms-conf.org
Papers must be submitted electronically through EDAS at https://edas.info/newPaper.php?c=19377

IEEE International Symposium on Trust and Security in Cloud Computing (TSCloud 2015),
in Affiliation with IEEE TrustCom 2015 (Submissions due 10 April 2015 - https://research.comnet.aalto.fi/Trustcom2015/tscloud2015/)

49th Hawaii International Conference on System Sciences (HICSS-49)
HICSS-49 will be held from January 5-8, 2016 at the Grand Hyatt, Poipu, Kauai, HI/USA.
Check in particular E-Government Track
Submissions due 15 June 2015 - http://www.hicss.org/#cybercrimes/c1v86

Australasian Conference on Information Systems 2015, Adelaide, Australia

March 31: Where to Start with Structured Data and Content
Metadata, tagging, content modeling … they’re not identical concepts, but they’re driven by the same basic principle: When you structure your digital information, it can be more easily searched, reused, connected, shared, and analyzed. Come hear how the Department of Health and Human Services and National Cancer Institute are approaching structured content. Get their lessons learned and best practices so you can become successful in your agency's approach!

April 9: Government Contact Center Council (G3C) Monthly Meeting
This is a monthly meeting for members of the Government Contact Center Council (G3C).

April 16: DigitalGov Search: Search for Power Users (Intermediate/Advanced)
Join the DigitalGov Search team for a fast-paced tour of all the features we weren't able to put in the DigitalGov Search Basics sessions:

- Sitemaps, robots.txt, and their impact on search results
- Advanced search scoping and emergency measures
- Content APIs and master RSS feeds
- Searching site subsections independently
April 21: Essentials of Animated Gifs for Government
This digital workshop will walk participants through the process, purpose and accessibility standards in quickly and effectively creating animated gifs for public service -- whether for kinetic info-graphics or user-created content that brings ideas to life.

May 21: Spring 2015 DigitalGov Citizen Services Summit
Join us for our second DigitalGov Citizen Services Summit where we'll bring together people from across the digital government space for in-depth discussions on topics that are important and relevant to you and your agency. The Spring DigitalGov Summit will provide participants an understanding how digital services — like mobile development, social media, APIs, data and user experience — intersect and integrate to improve citizen services and reduce costs. The story of these innovations will be narrated by interactive presentations of digital managers across the full scope of the federal government, and will empower and challenge participants to better integrate their own digital services into more effective, combined programs.

Open Calls for Journal Special Issues

Guest Editors: Kim-Kwang Raymond Choo, University of South Australia (AU); Omer Rana, Cardiff University (UK); Muttkrishnan Rajarajan, City University London (UK)

Guest Editors: Kim-Kwang Raymond Choo, University of South Australia (AU); Rick Sarre, University of South Australia (AU)

Guest Editors: Kim-Kwang Raymond Choo, University of South Australia (AU); Josep Domingo-Ferrer, Universitat Rovira i Virgili (Catalonia), Lei Zhang, East China Normal University (PRC)

Guest Editors: Jemal Abawajy, Deakin University (AU); Kim-Kwang Raymond Choo, University of South Australia (AU); Rafiqul Islam, Charles Sturt University (AU)

5. Call for papers - Special issue for Journal of Public Affairs Education

General e-gov news

State Open Data Policies and Portals: The six top-scoring states are Hawaii, Illinois, Maryland, New York, Oklahoma, and Utah 28/08/2014
The Center for Data Innovation elaborated this report that provides a snapshot of states’ efforts to create open data policies and portals and ranks states on their progress. The six top-scoring states are Hawaii, Illinois, Maryland, New York, Oklahoma, and Utah. Each of these states has established an open data policy that requires basic government data, such as expenditure information […]

Trends on Tuesday: Big Data Equals Big Challenges 03/24/2015
According to an article from Readwrite, the amount of money going to big data projects is steadily increasing despite widespread failure to achieve many results. For big data-related projects in global organizations, a total of $31 billion was spent in 2013 and that amount is expected to top $114 billion by 2018. The recognition that […]

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Editorial Assistant: Armira Ljekperic CUNY CSI
Usability Design for Kids: Things Federal Workers Should Know 03/24/2015
I used to teach 8th grade science in inner city Denver in the 1990s. After that, I supported special education students and their teachers in North Carolina. Around that time (mid-late 1990s), the Internet wasn’t really designed for kids—most of the electronic materials I came across for the classroom were on CDs and such. […]

Web Metadata Publishing Using XML 03/23/2015
Metadata for website content is usually managed as part of the editorial process when documents are created and published with content management systems. There may be another source for this metadata, especially in regulatory agencies: internal databases that reference Web content in support of record keeping processes. These databases may contain public and non-public information […]

Structured Content in Government: How HHS and NCI Are Getting Started 03/20/2015
Metadata, tagging, content modeling … they’re not identical concepts, but they’re driven by the same basic principle: when you structure your digital information, it can be more easily searched, reused, connected, shared, and analyzed. If you’re new to structured content, where should you start? Ideally, your metadata strategy will be part of your overall content […]

Getting Started with Usability Testing 03/19/2015
At the U.S. Agency for International Development (USAID), our new open data policy will begin making more Agency-funded data broadly accessible to the public. It completely changes the way we do business, and it also means that in the coming years, the amount of data we host on our open data website (known as the Development Data Library) […]

Turning Government Data into Better Public Service 03/19/2015
Every day, millions of people use their laptops, phones, and tablets to check the status of their tax refund, get the latest forecast from the National Weather Service, book a campsite at one of our national parks, and much more. There were more than 1.3 billion visits to websites across the federal government in just […]

Improving How Social Media Informs Leadership and Public Initiatives 03/18/2015
Like private sector organizations, U.S. public sector organizations have experienced shifts in how they use both the Internet and social media to interact with the public. The mid-1990s onwards saw an increase in the number of websites helping individual members of the public learn more about various public sector organizations and initiatives directly from […]

New findings and developments on innovation in governance from GOVLAB Digest
A weekly curation of new findings and developments on innovation in governance.